

| Date of submission | Nominee's Name | Nominee's Department | Area # | Reason for nomination |
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| 9/5/2024 | Stacie Gentry Young | University Development, Donor Relations | 11 | Stacie has been helping my team with a bug in one of the software programs that we use. And though she uses the software at other times of the year. The fix is not imperative to her team right now. This issue has been a top issue for my team, as it's critical to the work that we are doing now. Stacie has seemingly elevated the issue to one of her top priorities - helping us to troubleshoot, working with IT, and generally being an amazing team player. Beyond this particular instance, Stacie always has a smile on her face and a can-do attitude. If every team had a Stacie Young, the world would be a more joyful place. I'm so grateful to get to work with Stacie. She has recently made my work easier and troubleshooting more fun than it would otherwise be. |
| 9/5/2024 | Stephen Ramsey | One/IT | 4 | Background: I process Graduate Faculty Appointments and a part of this process is receiving a copy of Emeritus Faculty appointments from the Provost's office. The copies were coming to me in a Tiff file, but I was having trouble getting them to download. I needed to have them in a format that I could then upload in our Graduate Faculty Appointment online system. At first, I could get them to download. It took some time but I was able to convert to a pdf to upload in my system. And then it just stopped working. Stephen and I worked on this for over an hour one day. And then he suggested my sending him an email with the TIFF attachment and he tried to work with it. It would do the same thing to him. It would work sometimes and then it wouldn't. We met again and tried some other things to rectify the problem. He then reached out to some colleagues to share information to see if anyone else had experienced this. He kept on working on this for a span of a few weeks. He never gave up. He went as far as reaching out to the contact in the Provost's office to understand her process and tracing the files from origin to the end user. It is only through his diligence and determination that we found an acceptable solution. Now, I know troubleshooting is a part of his job, but it takes a very dedicated person to not give up until we found a solution that we could all live with. And not being a tech person, if he had said, I'm sorry, this is the only format or it's just not compatible with your system, I would never know. But the fact that he did not give up and saw this as a priority to provide me with an acceptable solution is why I feel he is deserving of this award. He went above and beyond his normal duties to find a satisfactory solution for all involved. I am so appreciative of his work ethic and determination. |
| 9/6/2024 | Casey Leblanc | One IT | 4 | The primary areas of excellence I experienced were with response time (extremely fast) and follow up. Casey didn't just work on my laptop and leave, she followed up multiple times to ensure the challenges I was facing were addressed. I might also add "ownership" as a point of excellence. It felt like once she was aware of a problem I was facing, we (both she and I) were facing that problem together. I was not just some task to get done, she was personally invested in seeing me have a completely resolved experience as timely as possible. - Steven Dunham Casey has shown her willingness to jump into any situation. A few weeks ago, the first floor of Cato Hall was experiencing issues where we could not log into my.charlotte.edu and Casey was called by several different departments to help with the situation. She stepped in to be a liaison between OneIT Networking and Cato Hall staff. She was helping Networking staff while they worked remotely to solve/troubleshoot the problem. She stayed in contact with those on the first floor and showed up the next morning to make sure it we were able to access the information that was needed. - Carrie DaSilva |
| 9/6/2024 | Derek Murray | Facilities Management | 15A | Derek went above and beyond to help our office get rid of a giant wasp that had taken our office's department waiting room hostage. Given the amount of student meetings that were scheduled for the day, as well as the need to remain accessible for walk-ins, we needed urgent assistance. Derek did not hesitate when a member of our team asked if he would assist us, immediately coming in and ultimately neutralizing the enemy and saving the Office of Civil Rights and Title IX so we could resume to work-related functions. While this in and of itself goes above and beyond the expectations of his roles, he further assisted the office given a delicate medical need to ensure the safety of one of our team members whose area had been compromised by the wasp's arrival. We sincerely appreciate his willingness to immediately pause and assist with no hesitation. Derek exemplifies community at Charlotte based on his willingness to assist colleagues with whom had no prior interactions. Thank you Derek, you are now an honorary member of the Office of Civil Rights and Title IX! |
| 9/10/2024 | Leslie Douglas | CHHS Dean's Office | 7 | Leslie is new to the Dean's Office. I had the pleasure of meeting her around the first week of August. I got to know her more when we attended the CHHS staff appreciation luncheon on August 6th. I was fortunate enough to be seated beside Leslie, and because she is new to the University, I wanted to ensure she felt welcomed. As we waited for our table to be called, we engaged in a pleasant conversation. I used a knee scooter at the time, and maneuvering through the buffet line was quite challenging. Leslie kindly offered to prepare my plate first and then return to make hers. This gesture truly touched me. Despite having just met and being near the end of the line to be served, she selflessly offered assistance. Her thoughtfulness and consideration deeply moved me. I feel grateful for her kindness. |
| 9/11/2024 | Maddison Ingram | COED - Dean's Office | 7 | Even though it is not one of Maddison responsibilities, Maddison provides extensive support for all our undergraduate and graduate recruitment events, often staying after hours. She plans the catering, sets up tables, reserves rooms, and helps with registration. She also has become a go-to person in the College for all grant-related purchases. She is very knowledgeable about hiring and paying people, contracts, and invoicing. She often provides support to other college administrators. We are very fortunate to have her working with us. Maddison has also shared important learning experiences in Concur with the Business Services Coordinators in the Cato College of Education. The Concur tips have been helpful to the BSCs. |
| 9/16/2024 | Judy Pugh | COED - Dean's Office | 7 | Judy is one of the reasons that the Cato College of Education runs so smoothly. She is always willing to help where needed. She provides insight and support that are greatly appreciated. Judy rocks! |
| 9/23/2024 | Virgina Fuentes | Parking and Transportation Services | 16 | A newly-hired University employee came to the PaTS office for assistance regarding a parking permit and only spoke Spanish. Our office called on Virginia (bilingual PaTS employee) to interpret on the visiting employee's behalf as initial communications were challenging. Virginia translated all questions for the new employee to ensure she had all necessary information. Virginia also provided her personal cell phone number so she could continue to be a resource for the new employee as she acclimates in her new role at the University. I genuinely appreciate Virginia's willingness to assist anytime she's called on, but especially appreciate her willingness to support this individual beyond the initial need. This is an example of what makes the University community so great! Thank you, Virginia!! |
| 9/26/2024 | Alessandra Pastor | HR | 2 | Alessandra has stepped up as one of HR's team captains for the Miles for Wellness Challenge. She is always great about volunteering to do tasks outside of her job duties that encourage team unity and help us building relationships. Her optimism and compassionate personality makes her a great motivator as team captain. Thank you Alessandra for keeping our team going, or should I say... moving! |
| 9/26/2024 | Madi Josupait | Undergraduate Programs - Belk College of Business | 18 | Ms. Josupait is a dedicated member of our team. She manages our freshman group advising process in a way that serves the needs of our students and lightens the load for our staff. Without her innovate leadership in this project it would be difficult for us to advise the over 1000 students that we welcomed this semester. Ms. Josupait deserves a pat on the back and a golden nugget for a job well done! |
| 9/26/2024 | Catherine Butt | Educational Leadership Department | 7 | Catherine created a webpage for all of our adjuncts to reference (we have many). It provides resources for everything they might need regarding the hiring process, getting started when they're hired, University resources, FAQ's and who to contact for what. Catherine also shared this webpage with the Business Service Coordinators of the college so they could adapt it for their own departments. She developed this webpage on top of all her other responsibilities. She's the best BSC (aka Office Manager) Educational Leadership has had!! https://eild.charlotte.edu/adjunct-faculty/ |
| 9/27/2024 | Suseel Pallapu | OneIT Enterprise Applications, Banner ERP Systems | 4 | Suseel is always there whenever needed. If there is a production issue he is right on top of it. He is extremely helpful and patient. He frequently gets on a google meet with us to resolve issues. He fixes any issue promptly and provides a status to us right away. He works very hard on helping us implement new systems and creating the process flows and links we need to make these new systems work. He is very prompt on responding and resolving help tickets. I really appreciate working with someone that is so helpful and supportive. |

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| 9/30/2024 | Macie Cruz | William States Lee College of Engineering- Dean's Office | 8 | Macie has been a great asset to the Dean's Office. She is always willing to step in and step up to assist wherever she is needed. She will often stay late to assist with events that are not even in her work-wheel. She is truly a blessing to our office and she deserves to be acknowledged for all of her hard work. |