

Golden Nugget Award Recipients - May 2023

Date of submission	Nominee's Name	Nominee's Department	Area #	Reason for nomination
4/30/2023	Lee Jefferson	Atkins Library	1	On behalf of a few members of the School of Architecture staff and myself, the Architecture Library Desk Supervisor in Storrs Hall, we'd like to nominate Lee Jefferson of Atkins Library for his unwavering dedication to superior customer service, and help in the midst of a transitional time after the departure of the Storrs Hall Building Operations Manager in January 2023. Lee provided guidance and advice to the Office Manager, Casey Evelo, whenever she had questions. Casey was recently hired in the late fall 2022, so we benefited from Lee's long tenure at the university, in this role, and the professional relationships he's cultivated over that time. Lee reached out to contacts when there was a pest invasion of flying beetles (the night before the largest CareerEXPO run by students in the United States in Storrs Hall); when he discovered that the elevator was broken, before anyone else in the building knew, and following up with BES staff; when he discovered a light in the library equipment room that blew out--again before anyone else had noticed! Lee not only stepped in at a time when Casey was still learning systems, contacts, and processes, but he also provided extra support to the Architecture Library to set up for various library events from February to April, small miscellaneous repairs, and facilitating a surplus request that helped to declutter the back equipment room in the library space on the 2nd floor of Storrs. Thanks Lee again for your always gracious help!
5/1/2023	Alexis Rice	CAPS	13	Alexis is completing her first full semester on staff, and it is hard to believe how the prevention area of CAPS functioned without her. She goes above and beyond to support her colleagues, which was demonstrated by providing organization during Play Day planning. And, she has also stepped up recruitment for MHFA having the biggest course in the history of the program scheduled for this upcoming May for faculty and staff. She is working hard to create support for the volunteer instructor team to ensure the fidelity and sustainability of the program that is so critical to equipping employees and students with the skills and resources to support students who are in distress.
5/1/2023	Zachary Chandler	Housing & Residence Life	5	Outside of his normal job responsibilities, Zak has graciously volunteered his time to assist our office with academic integrity hearings. This includes prep work, additional meetings, and hearings that last multiple hours. Our office has been down staff this year and Zak has stepped up to take on additional work in an area of professional interest to him. Without Zak, our service to students, including a timely hearing where they are able to utilize their due process rights, would have been interrupted. Zak deserves a Golden Nugget award because he has gone above and beyond and helped our office in significant ways. Thank you Zak!!
5/2/2023	Tyler Thomas	Veterans Services Office	11	Tyler recently attended a national webinar I was giving, and at one point, I asked him to contribute. He not only gave his thoughts but stayed engaged the entire time, and it was a huge hit. Having Tyler in the webinar helped all those in attendance.
5/8/2023	Lucian Wilhelm	CRES	17	Lucian has always been a supportive colleague through the years, but she most recently helped me with a challenging problem our office is currently facing. After a meeting one day, she knew how busy I was, so she put together the requested information quickly to share with me first. I was worried about this and she took the stress right off me by getting a jumpstart on this project. We met the next day to review the information together and because she was efficient from the beginning she made my job easier when it came time for me see this project through. I sincerely appreciate all her efforts as she serves as a wealth of knowledge and great resource for our department.
5/9/2023	Michael Watt	FM General Trades Interior	15B	Received an emergency work request regarding a ceiling leak in Colvard Building. Mike and Willie were taking lunch in the break room. I went out to find a vehicle. In passing Mike and Willie on their lunch I mentioned what I was doing. By the time I located a vehicle and arrived at the location I realized Mike and Wille had stopped their lunch and already had the situation handled when I arrived. I believe this kind of customer service and dedication deserves some type of recognition.
5/9/2023	Willie Alston	FM General Trades Interior	15B	Received an emergency work request regarding a ceiling leak in Colvard Building. Mike and Willie were taking lunch in the break room. I went out to find a vehicle. In passing Mike and Willie on their lunch I mentioned what I was doing. By the time I located a vehicle and arrived at the location I realized Mike and Wille had stopped their lunch and already had the situation handled when I arrived. I believe this kind of customer service and dedication deserves some type of recognition.
5/9/2023	John Mckinney	General Trades Building Env	15B	John stopped his lunch break to respond to a building leak in Covard without being ask to. This is excellent customer service and deserves recognition
5/9/2023	Marcus Harris	FM General Trades Building Interior	15B	Marcus responded to a building leak in Colvard while on his lunch break. This is excellent customer service and deserves recognition
5/9/2023	Sarah Wood	Enrollment Programs & Communications	2	I am nominating Sarah for completing a complex project for New Student Orientation. She has worked diligently over the last 5 months to make this project happen and I appreciate her commitment and dedication to this. You rock Sarah!
5/9/2023	Donald Gariepy	Facilities Management	15B	Don is the example of how a leader should hold up their people, thank them and appreciate their efforts. He puts others and the interest of the University before his own needs and is always easy to speak with, is approachable and the truest professional you will ever meet.
5/11/2023	Derrick Isler	Office of Institutional Effectiveness and Analytic	3	I submit this nomination for Derrick due to his support for the School of Social Work. We are in the process of preparing our annual survey response for our CSWE special accreditor. The form requires some data that I do not currently have access. This is a periodic request which has historically taken quite some time to retrieve the needed data. Although new to his position and receiving such a request for the first time with very short deadline, Derrick was able to return the data to me instantly and allowed us to prepare our report on time. I appreciate his willingness and professional manner to support our schools and college.
5/16/2023	Elizabeth Moll	University Budget Office	9	Elizabeth's leadership during the All-Funds Budget process was phenomenal. She lead a team of budget analysts that not only coordinated the collection of information needed to complete the AFB template, she conducted several training sessions to help the campus community understand the data that was submitted on the template. Elizabeth's leadership on this project was much appreciated.

Golden Nugget Award Recipients - May 2023

Date of submission	Nominee's Name	Nominee's Department	Area #	Reason for nomination
5/16/2023	Cindy Hucks	University Budget Office	9	Cindy's contribution to the completion of the All-Funds Budget process was stellar. She participated as a valuable team member that not only coordinated the collection of information needed to complete the AFB template. Furthermore, she assisted in several training sessions that helped the campus community understand the data that was submitted on the template. Cindy's work on this project was much appreciated.
5/16/2023	Kara Barnette (Killough)	University Budget Office	9	Kara's contribution to the completion of the All-Funds Budget process was stellar. She participated as a valuable team member that not only coordinated the collection of information needed to complete the AFB template. Furthermore, she assisted in several training sessions that helped the campus community understand the data that was submitted on the template. Kara's work on this project was much appreciated.
5/16/2023	Carrie Smith	University Budget Office	9	Carrie's contribution to the completion of the All-Funds Budget process was much appreciated. She participated as a valuable team member that helped with the completion and submission of the AFB template. Her work on this project was much appreciated.
5/25/2023	Ashley Gibson	SPS - Academic Credit (DuBois Center)	9	For going above and beyond to make sure students feel heard and supported and for doing the same for her fellow colleagues in challenging moments. For publicly and privately celebrating and uplifting me and above all for being a true friend.
5/18/2023	Elena Artsiukevich	SPS - Academic Credit (DuBois Center)	9	For going above and beyond to instill confidence in the students that we work with and for always putting a smile on the face of others. For publicly and privately celebrating and uplifting me and above all for being a true friend.
5/23/2023	Mark Nunn	University Communications	11	Mark Nunn goes above and beyond to complete outstanding video projects in collaboration with his colleagues in University Advancement, and he is truly passionate about making a difference at UNC Charlotte. Mark has been a tremendous asset to the Donor Relations team, and across Advancement, thanks to the care he takes creating meaningful videos for donors, students, alumni, and all University constituents. Specifically, Mark created a video for our Green with Gratitude initiative that was shared widely, including with past Niner Nation Gives donors via email, with current students, with alumni through a newsletter, and across social media platforms. It was also shared at the Faculty/Staff kickoff event for Niner Nation Gives, and at the 1946 Society event with a captivated audience of the University's most loyal donors. The video, which followed a day-in-the-life of a student and shared the ways donors impact every part of campus, received outstanding feedback, and undoubtedly inspired increased giving and engagement with UNC Charlotte that will positively impact the students we serve. Following our Green with Gratitude initiative, Mark collaborated again with the Donor Relations and Annual Giving teams to create numerous videos in support of Niner Nation Gives. This included a thank you video shared with donors upon making a gift, more than 20 videos for individual donors making challenge gifts, thank you videos from deans and University leadership sharing the impact of donations to specific colleges and units, and a wrap-up video celebrating the campaign's success. Mark's incredible work extends to every department in Advancement, including the Planned Giving team, where he produced student scholarship videos for the past two years for the annual Cone Society luncheon that directly led to the acquisition of major gifts. In all of his projects, Mark goes the extra mile to ensure the highest level of quality in video production and to share the intended message in a way that is truly impactful. Mark's passion shines through in his work, and his videos vividly capture the stories of UNC Charlotte. His work inspires engagement, pride, and philanthropy within the University.
5/24/2023	Tim Hartman	Facilities Management	15A	Tim was very diligent that ensuring the SAC maintained temperature control during the commencement ceremonies. Tim not only led his shop, but also coordinated with supervisors in the HVAC and RUP shops. This is a very difficult task due to the aging infrastructure of the SAC building.
5/25/2023	Larry Barfield	Receiving & Stores	9	As an employee new to my role, I was thrilled to find out about the surplus warehouse and the opportunity to "recycle" some storage and furniture for our office suite. Larry showed me around, explained how the process worked, and helped me complete an order from surplus as well as an order for several items that needed to be purchased. As soon as they arrived, Larry was back to assemble and place the items, and even stopped by with a furniture repair kit to touch up an edge that was scraped by the user! When I contacted him to ask about an item available in another college we had been looking for as a storage unit, Larry had moved it across campus and up to the third floor only a few hours after I made the request! He is exceptionally skilled and professional, prompt and attentive to follow-up, and definitely is a superstar in Materials Management and Central Receiving & Stores as far as our office is concerned!
5/25/2023	Yvonne Billings	School of Professional Studies- Online Academ	9	Yvonne is a consistent and heartfelt employee that works day in and out for the better of the department. She maintains a positive demeanor and seeks to constantly improve processes. She has handled the many fluctuations of the department with professionalism and always has a smile on her face. She does a lot for the department that is unsung so I want to let her know she is a valued employee!
5/25/2023	Rebecca Deyo (800773746)	Advancement	11	Becky has taken on more work with the expansion of our Development Officers team in University Advancement and has completed reconciliation of business transactions (budget transfers; mileage reports; travel; and P-Card transactions) flawlessly. She is a model administrative assistant in working with the Purchasing Card Office and Bank of America Works. While she should not have to do so there are some cases in which she has to chase down the correct receipts and calendar invites but always manages to complete the job efficiently. She also offers her creative assistance and guidance in planning donor events.
5/31/2023	Matt Barksdale	OneIT - Enterprise Applications	4	A new petition for Early Entry students was implemented about a year ago, the Office of the Registrar has a part of that process and once they began using the processing queue it was discovered that the processing queue was not efficient for their business process workflow. The team worked with Matt to redesign the processing queue. Matt delivered a product that was greater than we expected. He participated in our conversations, listened to feedback, provided innovative ideas, and took everything and created a product that goes above and beyond the needs of those processing these petitions. Not only did it make their job easier and more efficient when processing the early entry records but it's also allowed for students to see the updated records sooner. His hard work has not gone unnoticed by the Office of the Registrar, Graduation Services team!

Golden Nugget Award Recipients - May 2023

Date of submission	Nominee's Name	Nominee's Department	Area #	Reason for nomination
5/31/2023	Joshua Thomas	Business and Auxiliary Services	16	We were contacted by our third-party vendor for campus POS systems and ID management and asked if we could facilitate a day of filming in our areas. Josh is our in-house videographer and saved the day during the day of filming. The "team" of one arrived to shoot in our areas and there were a number of production obstacles that were unanticipated, including weather, construction noise and confusion about schedules. In addition, they came without a production assistant. Josh stepped in to save the video by serving as the production assistant and host for the videographer. He coordinated logistics with shooting locations, student volunteers and helped with filming. The results were beautiful and the video turned out excellent. Great PR for their product and our campus.
5/31/2023	Jose Palacios	Grounds	15A	Jose is a very dedicated to his work I can not remember ever not one calling you and not willing to help me. I really appreciate everything you do for me. Thank you.
5/31/2023	Marina Leleux	Human Resources	2	Marina is a very dedicated to her job and a champion of humanity, she always answered all my questions with patience. Thank you for everything you do for me.
5/31/2023	Entire Recycling Department	Recycling	12	I just want to thank everyone who helps clean the warehouse . Thank you for your patience and all you do for me.