

Golden Nugget Award Recipients - June 2023

Date of submission	Nominee's Name	Nominee's Department	Area #	Reason for nomination
6/5/2023	Brenda Puente	Recycling	12	For going above and beyond in training me and showing me around the campus and much more, welcoming, friendly, really appreciated. Thanks very much.
6/5/2023	Recycle Department	Recycle Department	12	Great Team, very welcoming and supportive. Thanks to you all.
6/7/2023	Kelly Frazier	Travel	9	Kelly is always willing to answer any questions in reference to travel. She's always very helpful, patient, and informative. Talking to her is always a teaching moment and there's always clarity after each call. She will answer her phone even when calling numerous time back to back. (smile) Kelly is a great asset to the Travel department. Thank you so much for what you do and always going above and beyond!
6/15/2023	Diamond Ragin	Office of International Programs	7	Diamond is a tremendous asset to the English Language Training Institute/Office of Intercultural and Educational Experiences (both units of the Office of International Programs). Not only does she maintain patience and calm in the midst of what can be very trying circumstances at times, but she also willingly steps up the plate when asked (and often volunteers her time even when not asked). Many students call her the GOAT, and we agree! I am very appreciative of Diamond and her contributions to our unit.
6/16/2023	Iris Davis	Building Environmental Services	12	Iris is one of the BES employees that is responsible for keeping the Fretwell Building clean and tidy. She is always busy; I can honestly say that I have never seen her sitting around as if there is nothing to do. Being the building liaison I am all over this building for one reason or another throughout the day and I have had the opportunities to observe Iris's work ethic. I can say without question that she is dedicated to her responsibilities and has gone above and beyond the boundaries of her duties on many occasions. There have been times when I have asked Iris to do various tasks such as clean up a spill, or take our trash after an event, and she has always been so kind and accommodating. Her attitude is always kind and respectful. Being only one of the two man team during the day shift, she is extraordinary at her job and should be recognized for keeping such a large building looking like it should. Iris represents UNC Charlotte well!
6/16/2023	Linda Jarman	Building Environmental Services	12	Linda is one of the BES employees that is responsible for keeping the Fretwell Building clean and tidy. She is always busy; I can honestly say that I have never seen her sitting around as if there is nothing to do. Being the building liaison I am all over this building for one reason or another throughout the day and I have had the opportunities to observe Linda's work ethic. I can say without question that she is dedicated to her responsibilities and has gone above and beyond the boundaries of her duties on many occasions. There have been times when I have asked Linda to do various tasks such as clean up a spill, or take our trash after an event, and she has always been so kind and accommodating. Her attitude is always kind and respectful. Being only one of the two man team during the day shift, she is extraordinary at her job and should be recognized for keeping such a large building looking like it should. Linda represents UNC Charlotte well!
6/16/2023	Yeng Moua	Client Engagement Technology Analyst - Red T	4	Our Student Health Center is undergoing the first departmental hardware refresh/upgrade that we have had in years. This is an enormous project and he has set a deadline for himself of 06/30/23. He has been organized, communicative, knowledgeable, and kind throughout this entire process. I really appreciate his work ethic and his commitment to this SHC initiative. Our department within the SHC specifically has unique needs in the IT world and he has gone above and beyond to make sure that we maintain operational excellence in lieu of this transition.
6/20/2023	Breeze Evin	Temp Building Manager Cone/Union	7	I met Breeze during an event we hosted in the Cone Center on June 14. We were having major tech issues in McKnight and could not get anyone to help who had working knowledge of tech. And then Breeze entered the room, truly like a "breath of fresh air." From the onset, she was personable and so very helpful. She helped us troubleshoot and figure out how to solve our tech issues. She never gave up. Throughout it all, she was friendly, courteous, and extremely professional. I would like to highly commend Breeze Evin for her outstanding customer service. She is truly an exceptional young lady and deserving of receiving a Golden Nugget Award.
6/20/2023	Lucy Arnold	Office of School and Community Partnerships	7	I recently worked with Lucy Arnold to host an event on campus - Celebration of Teaching on June 14. From the onset, Lucy was personable and so very easy to work with. She prided herself in hosting a successful event and worked to ensure everything was completed/prepared in a timely manner. The behind-the-scenes work and the attention to detail ensured our event would be successful. While she did a good deal of work prior to the event, the day of the event she played a major role in ensuring everything went as planned. There was one issue with lunch and Lucy quickly "jumped into action" and contacted catering to get a special lunch for an attendee. I am very appreciative to Lucy for everything she did regarding the event and commend her for a job well done! I am hopeful we can collaborate again in the future to host another event.
6/19/2023	Micki Crowder	Special Ed & Child Development	7	I am excited to nominate Micki Crowder for the Golden Nugget award. Micki's positive attitude, willingness to assist others, and going beyond expectations demonstrate her commitment and dedication to her work. Micki's readiness to brainstorm and tackle challenging tasks further highlights her proactive approach and problem-solving skills. These qualities make her an asset to COED and a deserving nominee for the award.
6/23/2023	Lolita Pryor	Chartwells Catering		We had an event this morning in my building and I happened to walk by just as Lolita was arriving to break everything down. Since there was plenty of food remaining, she encouraged all of us to get some food and to take any remaining items that could be stored (creamers, sugar, etc.) back to our office because she didn't want anything to go to waste and she wanted to make sure we got our money's worth. She was so kind, friendly, and helpful and performed her job with such joy and professionalism. And honestly, this is just representative of every Chartwells employee I have encountered this year. They are always friendly, extremely helpful, and go above and beyond to help if they see a need. What a wonderful, professional group you are. Thanks so much for all you do!
6/29/2023	Dale Trembley	49er Card Office	16	We process meal plan changes manually, relying on a Google form submitted by students. It came to our attention that we were not being notified when a form was submitted, and almost 500 requests were sitting in a queue waiting to be verified, and billing for the fall is set for next week. Dale recognized the issue and worked nonstop to process the requests so that the first bill would be accurate. This was a long, tedious, thankless assignment, and he did it without complaint. I can always rely on Dale and am very thankful he is part of our team.