

## Golden Nugget Award Recipients - August 2023

Date of submission	Nominee's Name	Nominee's Department	Area #	Reason for nomination
8/1/2023	Casey Remspecher	HRL	5	I am nominating Casey for her expertise, commitment and understanding fully of desk operations. Since she started her role, she has dove into the updating, changing and streamlining the processes of the loan key desks. I think these changes will be beneficial and impactful both for our students, our staff and HRL as a whole. In addition, throughout she has asked for feedback and been open to it in order to help desks operate as seamlessly as possible.
8/2/2023	Paige Finney	Belk College of Business	18	Ms. Finney has been a breath of fresh air in our office since her arrival. Her willingness to help, support of students, and positive attitude have been a great addition to our team. This year Paige took over our orientation efforts and has made improvements on past processes as well as adapted processes to the ever changing needs of the university and our students. She takes time to meet with students, talk to parents, and make sure staff are up-to-date and prepared for sessions. I am glad to call her a colleague and can't think of a person more deserving of a golden nugget.
8/7/2023	Nataly Tapper	Contracts & Grants - COEN	8	Nataly continuously goes above and beyond in her duties to the College of Engineering in the Contracts and Grants Department. Nataly dedicates her time, professional demeanor, and knowledge to ensure that the faculty and staff receive the same level of support during the times of staffing shortages (which has been during most of her time in the dept), and always does so with a positive attitude while giving all the needed details for each situation to keep the department admins and faculty informed about each interaction that she has with them. Nataly is a hard worker, extremely knowledgeable, and very approachable for the needs of the college for all faculty and staff. Additionally, she is always eager to assist anyone with training and understanding the complexities involved in research administration. Nataly deserves this recognition, and so much more, for all that she continues to contribute in her role to support the college and the research for the university.
8/10/2023	Vernon Haley	Human Resources	2	Vernon has been nothing short of amazing to work with this summer. With his support CAPS has been able to take 3 of the most requested workshops for students around mental health and transition them to asynchronous modules launch in the fall semester. This was a huge undertaking on a tight timeline, and with his support and diligence we are going to be able to meet our ambitious timeline and have this resources accessible for students. In addition to this, Vernon supported the build of an introductory asynchronous training for Charlotte employees around supporting student mental health. This has been a highly requested training, and will meet a huge need for providing training to employees on how to support students as we start a new academic year. Over the past two and half months, Vernon has supported the creation and implementation of 4 workshops that will provide the Charlotte community with knowledge, skills and resources to make our campus a healthier, more supportive community. We are so thankful for his commitment to this project and support in making it manifest.
8/15/2023	Bart Davis	FM Grounds	15A	Bart Davis is always making our UNCC campus grounds a better place. His dedication to landscaping and beautification is evident to anyone walking the campus. Bart can be taking care of the fish in Heck Dam, working with landscape contractors, planting around the Constellation Memorial or looking for new plants and trees for our campus. I have spoken to him many times about the plant varieties and care. He is very knowledgeable and a great colleague. I hope Bart is recognized for his tireless service and contributions to UNC Charlotte.
8/18/2023	Lisa Corn	Student Health Center	13	Lisa went above and beyond when she volunteered to assist a patient with IV administration and lab draws. Lisa is not normally responsible for these duties but wore her nursing hat to lend a hand. Lisa stepped up and took charge of the situation and was able to help get this patient on the road to feeling better.
8/18/2023	Kobe Hughes	Student Health Center	13	Kobe went above and beyond and volunteered to assist a patient with IV administration and lab draws when other staff had competing priorities. Kobe stepped in and took responsibility for this patient and their needs. Kobe's actions went a long way in starting to help this patient recover.
8/18/2023	Jessica Gover	Student Health Center	13	Jessica worked tirelessly the week before school started as a single nurse in a department that typically contains four nurses! Due to unexpected staffing, Jessica singlehandedly dealt with intakes of new Allergy Students, sick calls, refill requests, wound care, triage both in person and over the phone as well as a health crisis that involved several students among many other duties. She did so with an amazing attitude and with a smile on her face. She is so deserving of recognition for going above and beyond typical expectations of this position.
8/19/2023	Mike Green	HRL Facilities	5	I wanted to nominate Mike because he is always on top of things and has the best attitude when it comes to serving out students. Yesterday, I received a phone call about a student living in a space in Miltimore Hall who had a mouse in their room and was terrified of said mouse being in the space. Her mother had called Police Dispatch worried about her daughter in this situation because she had asthma. I received the phone call about the mouse and immediately alerted Mike. He met me at the space along with 2 RAs. Mike and the RAs managed to catch the mouse and I think this truly made a great impression on the student and our willingness to fix things immediately and the seriousness in which we take things. He absolutely went above and beyond in this situation and I know the student really appreciated his efforts and dedication.
8/21/0023	Kevin Colwell	OneIT-Client Engagement	4	Kevin often Saves the Day. His support for campus digital signage is such an asset to UNC Charlotte. Most recently, even though his out-of-office was on, he helped resolve some issues with new and existing screens the day before a Chancellor's event in the Student Union. He has conducted numerous trainings for AppSpace across campus to ease our migration to a new software platform. On behalf of Student Affairs, thank you so much!
8/21/2023	Alyssa Toshimitsu	Housing and Residence Life	5	When the vice chancellor asks for banners and a balloon arch as part of our Welcome efforts for students in temporary housing at a local hotel, Alyssa jumped in without hesitation to see it through. I dropped off these items to her HRL office the weekend prior to move-in and I was amazed at the volume of materials that had completely taken over her workspace! Even so, she and her team were ready on 8/16, all smiles, waiting to greet guests, and the hotel looked amazing. Thank you so much for your outstanding efforts, Alyssa!
8/23/2023	Darlene Johnson	Housekeeping	12	Going above and beyond

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8/23/2023	Darlene Johnson	Housekeeping	12	<p>I wanted to acknowledge how grateful and appreciative I am of Darlene. Me and the (Office of International Programs-2nd floor) Finance Team are very THANKFUL for her dedication to the job! Her smile, warm spirit, welcoming personality and helpfulness makes our day! She is always the utmost professional and customer service is 110%! She always goes above and beyond and her punctuality and attention to detail is valued. She makes sure our offices are clean and comfortable, and we really appreciate it! We are so lucky to have her as our Building Environmental Services Specialist!</p> <p>I want to truly thank Darlene for always being so flexible with her schedule. Our offices have secure locks so there is no way for her or her team members to get in to clean before 8:00AM. I know I can always count Darlene to come by and ask if any members of the Finance Team need our offices cleaned. She makes the necessary adjustments to her schedule to work with us in doing her job, and we really appreciate it. Her hard work and dedication is greatly respected, valued and does not go unnoticed. I wanted to let her know that I am truly thankful for everything she and her team do, to make and keep our space pleasant and comfortable. Darlene is absolutely the BEST!</p>
8/24/2023	Madelyn Smith	Grants and Contracts Administration	16	<p>Madie always goes above and beyond when I work with her. When I reach out to her for assistance or make a mistake, she never complains or belittles. Madie is open with communication and encourages collaboration. She is a true professional and awesome to work with. Madie has saved me time and headaches countless times and makes working at UNC Charlotte so much more enjoyable.</p>
8/25/2023	Samantha Maynard	Office of the Registrar	2	<p>Samantha handled a last-minute high-priority readmission application with expediency, professionalism, communication, warmth, and grace. It was a delicate and complex situation that was handled well and with an ideal result. Kudos to Samantha.</p>
8/26/2023	Karyn Romary	Office of One IT	4	<p>Karyn has been understanding and overwhelmingly patient with myself and our department as we work through setting up a secured document processing system. It is so nice to work with someone who is willing to break things down into small and easily understandable chunks even though it is something that they naturally can work quickly through. We would not have been able to make this project happen without her assistance.</p>
8/30/2023	Brenda Sawyer	Residency Determination Office	2	<p>Brenda helps out Niner Central CONSTANTLY. She is very professional, friendly and efficient. Emphasis on EFFICIENT!</p>