



# Golden Nugget Awards – May 2018

## Area 1

### Dalton Dellinger

Nominee's department: Audiovisual Integration and Support for Learning Environments

Reason for nomination: Dalton answered our call at 7:45am with a positive attitude and a willingness to help. The smart podium in our room was not working and we only had 45 minutes before New Employee Orientation was starting. He was there by 8am and had solutions even though the real fix would require a part. He returned a short time later with the part and saved the day!! Dalton we appreciate you and your Exponential Customer Service!

### Kyle Royster

Nominee's department: Center City, Audiovisual Integration and Support for Learning Environment, Division of Academic Affairs

Reason for nomination: Kyle was instrumental in helping our office get our digital signage up and running when moving back to our permanent space. Despite some difficulty working with a new program, Kyle continuously checked up on the project to ensure we got exactly what we needed over the course of weeks! He really demonstrated to us a passionate 49er who would go to great lengths to get a task accomplished. Thank you for your work and dedication to technology support Kyle!

## Area 2

### Ryan Marsh

Nominee's department: Office of Registrar

Reason for nomination: Ryan has been a tremendous help to me and other CCI faculty/staff as we have been working to make Degree Works accurate and informative to students. Ryan is always responsive to questions and concerns, and helps us solve problems that arise. He is also very insightful about potential challenges that might arise if proactive measures aren't taken. He is very deserving of the Golden Nugget award.

### Mark Walter

Nominee's department: Enrollment Management/Scholarship Office

Reason for nomination: Mark is a kind and reliable colleague. He went above and beyond to help me with a complex donor proposal. Mark also pitched in at the last minute and presented to our Foundation Board development committee. He is committed to accurate work and has an outstanding attitude. My donor relations team relies on his expertise and we appreciate his partnership and willingness to work closely with our team. Thanks Mark!

## Area 4

### Ed Watson

Nominee's department: ITS

Reason for nomination: Ed Watson was extremely helpful in assisting me with a device networking configuration in Woodward Hall. I appreciated his patience with explaining the firewall issues along with working with a outside vendor to get the device working properly. Thanks Ed!!

## **Area 6**

### **Janie Cox**

Nominee's department: Biological Sciences

Reason for nomination: Janie has been so helpful and supportive of me while I learn my new position in Biology. She is always willing to lend an ear or help figure out issues. Janie has really made my day and this learning experience so much better.

### **John Malarz**

Nominee's department: CLAS Office of Academic Technologies

Reason for nomination: John Malarz is a former ITS colleague of mine. Yet he always acknowledges his former co-workers and inquires about current projects and initiatives. John's concern for the University community and IT is sincere. He deserves the Golden Nugget award for his genuine commitment to the UNCC "family". Kudos to John!

### **Kayla Modlin**

Nominee's department: Communication Studies

Reason for nomination: I am writing to nominate - wholeheartedly and without pause - Kayla Modlin for a Golden Nugget award. Ms. Modlin is our department Office Manager and Budget Manager here in Communication Studies. But, she does so much more. In fact, she helps triage advising issues with students, runs the day-to-day operations in the wake of an administrative assistant quitting, she has performed paperwork for our department advisor when she went on FMLA for three months, and - moreover - Ms. Modlin is the proverbial "glue" who holds our department together.

Why does Ms. Modlin deserve a Golden Nugget? In addition to the above effort and toil, she also keeps me, as a new department chair, completely in "the know" and organized. As the chair of a 1,400 student department (one of, if not THE, largest on campus), my tasks are daunting. Ms. Modlin ensures that I can perform my administrative job to the best of my ability, thus concomitantly allowing me to teach successfully and to remain productive in my own research. I can say with confidence that without Ms. Modlin I could not perform my job to even a 50% threshold.

Ms. Modlin is so very vital to the 30 faculty and 1,400 students in Communication Studies. Her compassion knows no bounds. Her selflessness is unparalleled; I have never seen such dedication to a department in the 18 years I have worked in university culture. Her work ethic is admirable. And, ultimately, Ms. Modlin is the EXACT staff member UNC Charlotte should want to retain, promote, and - in the least - HONOR with an emblem of her passion for the university such as a Golden Nugget Award. A community is made up of its people and is only as good as its team members. Ours is a much better community because Kayla Modlin dwells here at UNC Charlotte among our very finest employees.

### **Kelly Northey**

Nominee's department: University Writing Program

Reason for nomination: Kelly has transformed our program's work with regard to scheduling, assessment, and productivity. Her administrative work has resulted in multiple levels of streamlining and organizing everything from student support to committee meeting logistics. She interacts with faculty and program visitors with professionalism, consistency, and confidence. In just two years, Kelly has become an embedded part of our everyday operations and, more importantly, is an integral part of our program's community. Kelly is a curious and engaged worker who is always striving to learn more. AND CAT MAHAFFEY LOVES HER!!!

### **Margaret Williams**

Nominee's department: CLAS-Dean's Office

Reason for nomination: Margaret is an excellent employee. She goes over and beyond the call of duty to make sure that she performs her task efficiently. She is able to solve problems, multi-task, and meet deadlines with little ease. Margaret works hard and wants to work. She rolls up her sleeves and start each day with a positive attitude. I enjoy working with Margaret. She is exceptional.

## **Area 8**

### **Alexis Jennings**

Nominee's department: ETCM

Reason for nomination: Alexis, has only been a part of UNC-Charlotte since February 2017. In that time she caught on really fast to the needs of the ETCM Department. A staff transition took place Summer 2017 and left Alexis on her own to complete the Advising for all students in ETCM around 800 students. She then trained 2 new advisors in the late Fall, all while juggling home life with a 1 year old and out for a week for surgery. She helped to unite the Advising Team of 3 and she continues to have events function and run without a hitch. She is overly deserving of the Golden Nugget Award! Huge thanks to her and for who she is!

### **Kim Wilson**

Nominee's department: Civil and Environmental Engineering

Reason for nomination: Kim comes to work each and every day with such a positive attitude. She works hard to ensure that her students and faculty are well taken care of and are enjoying their experience at UNCC. Even if she has a million things to do she is always willing to help those in need with a smile on her face. Kim works long hours when needed and never complains. She works well with other departments throughout campus. She also has great working relationships with a number of companies throughout the U.S. that the faculty do projects and research with. Great job Kim!

### **Jane Stewart**

Nominee's department: COEN

Reason for nomination: Jane is always there for administrative support of the COEN. Always willing to help even though she is very busy. Jane is very knowledgeable and it's a pleasure working with her.

## **Area 10**

### **Wanda Barr**

Nominee's department: Human Resources

Reason for nomination: Wanda has been extremely helpful in providing guidance in matters of employee relations. She quickly responds to any requests and utilizes her expertise to provide valuable insights. She takes every matter seriously and looks at all possible angles to provide the best solution for all parties. I appreciate her helpful attitude and support in dealing with difficult situations.

## **Area 12**

### **Darcy Everett**

Nominee's department: Recycling

Reason for nomination: I have worked with Darcy a few times in the past year and her ability to trouble shoot and problem solve is in my opinion, incredible. I call and talk to her and without fail, things start getting done. Here in the machine shop, there are thousands of pounds of metals that need to be manipulated and dealt with. Darcy is truly a help with taking care of the recycling and scraps that leave here. She has recently put in place a means of removing scrap that had no value recently to a valuable revenue stream that the university can at least claim some value off of. These scraps were yielding 1cent per barrel only 6 months ago and now we receive \$.70 per pound on the scrap materials. I am unsure of where the money goes, but it has to be a welcome change. I have never heard any sounds of discouragement or bad attitude from Darcy and enjoy the times we can work together. She is doing an incredible job and "Keep up the good work Darcy."

## **Area 15B**

### **Michael Greer**

Nominee's department: Facilities Operations - Zone 2

Reason for nomination: Over the past year, I have worked with Michael Greer during classroom renovations. He takes great pride in his work, is always enthusiastic, and brings liveliness to our renovations team. During our last renovation, Michael went out of his way to show a new team member our process for installing rigid vinyl wall protection. He is a hard worker, friendly, and always willing to help. His service is worthy of Golden Nugget recognition.

**Brien Clapton**

Nominee's department: Facilities Operations - Zone 2

Reason for nomination: Teammates across FO, BES, and AISLE have identified condition deficiencies in our classrooms and are and working together to bring classrooms back to excellent condition. Over the past year, classroom renovations have been completed across campus as a part of the Classroom Conditions Assessment Program (CCAP). Brien Clapton has been vital to the success of this program. He is the lead for our CCAP renovations team. Brien goes out of his way to make sure that materials are ready and accessible for upcoming projects. He ensures the classrooms are completed on time and the work is of superb quality. He is a key member of our team, and I am lucky to have him leading our CCAP renovations team.

**Area 17****Aisling Jerome**

Nominee's department: CRES

Reason for nomination: My first few months as a UNCC employee have been great thanks to Aisling. She is always willing to help and is a pleasure to work beside.

**Mindi White**

Nominee's department: Student Union Events Services

Reason for nomination: Mindi is an innovator and one of Learning and Organizational Development's best New Employee Orientation partners. This person is also a recent alumna and new employee. This did not deter this person on accepting the extra responsibility to host Campus Connection Event tours in the Student Union for all new staff employees of UNC Charlotte. This is not part of Mindi's job duties; however, because of this person's love for UNC Charlotte and passion for all of the great places and spaces inside of the Student Union, Mindi volunteered to take on 10 tours in the 2018 calendar year. We appreciate Mindi not only learning her new job role but leading others to be involved as members of Niner Nation.

**Bob Hoffman**

Nominee's department: Niner Tech

Reason for nomination: Bob is an innovator and one of Learning and Organizational Development's best New Employee Orientation partners. Bob took on the extra responsibility just this year to host Campus Connection Event tours in Niner Tech for all new staff employees of UNC Charlotte. Bob even went out of his way to prepare welcome gifts for all new employees who visit during the tour. Thank you, Bob, for going above and beyond and taking on 10 tours during the 2018 calendar year!

**Area 18****Haley Wishall**

Nominee's department: Col of Arts & Architecture

Reason for nomination: Haley is doing an outstanding job when approving p-card transactions for her department. She understands the requirements to the letter and raises flags on transactions when additional information or instruction to the accountholders or reconcilers is required before she approves them. Her attention to detail is commendable, because of the excellent review the p-card office team does not have to do additional tasks to obtain compliant transaction reconciliations. Thank you Haley for your excellent work.