



# Golden Nugget Awards – June 2018

## Area 1

### **Kristina Cromer**

Nominee's department: Classroom Support

Reason for nomination: I work in the Office of Academic Affairs, with Provost Lorden. Due to the vast meetings and conferences the Provost takes part in, and with technical advances, we have access now to videoconference equipment installed in our conference room. The Provost depends on the accuracy of this equipment for successful conferences and communications. The videoconferencing allows reduced travel time and costs and structured meetings with improved communications. For these few reasons and many more, the Provost depends on our staff to "make" her meetings run smoothly and for the University to "look good" while communicating with others. We always rely on Kristina to take care of the "technical side" of things. She is very knowledgeable and so wonderful to work with. She will take time from her busy schedule to come to our office, while the Provost is conducting her videoconferencing, and remain until the meeting(s) are over. She is always pleasant and willing to assist in any way she can. For this, and many reasons, Kristina is a vital part of sources for our office.

### **Erin Fox**

Nominee's department: University Advising Center

Reason for nomination: Erin has been a true "coach" to the students she advises, making recommendations for majors/courses, referrals to other departments, and offering wise counsel as needed to help lead students to academic excellence, or in some cases, academic recovery. Erin has also taken on other projects in sharing her formal training in academic coaching to help the University Advising Center continue to develop and make improvements to such programs as Advising 1000 and the meta-majors, initiatives, among others. She is a valued colleague to her fellow staff members.

### **Kyle Royster**

Nominee's department: Center City, Audiovisual Integration and Support for Learning Environment, Division of Academic Affairs

Reason for nomination: Kyle was instrumental in helping our office get our digital signage up and running when moving back to our permanent space. Despite some difficulty working with a new program, Kyle continuously checked up on the project to ensure we got exactly what we needed over the course of weeks! He really demonstrated to us a passionate 49er who would go to great lengths to get a task accomplished. Thank you for your work and dedication to technology support Kyle!

### **Howard Simms**

Nominee's department: University Advising Center

Reason for nomination: Howard has recently taken on the directorship of the newly established University Transfer Center. In doing so, he has collaborated not only across the University campus, but with partners at community colleges across the state. Due to his work, services to transfer students have continued to grow and improve.

**Natasha Stracener**

Nominee's department: Video Communication Technology

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**Area 8****Laurie Angel**

Nominee's department: System Engineering & Engineering Management, College of Engineering

Reason for nomination: Laurie is always a great help to the college and in the past week she has gone above and beyond. Helping with commencement and college receptions, setting up for a big event in our college and working this event all day. She comes with a smile each and every time and willing to do whatever is needed. She is a true college family member and I appreciate all that she does. She works hard and wants to learn. I am so grateful for her help. Thank you, Laurie!

**Marion Cantor**

Nominee's department: Mechanical engineering - motorsports

Reason for nomination: she goes above and beyond all the time. She is helpful when she doesn't need to be and does the work of several others. Marion's best quality is her attitude, she's funny, laughs a lot and don't add stress and pressure to an already stressful situation. She's a real asset.

**Armando Castaneda**

Nominee's department: College of Engineering, Mosaic Computing Office

Reason for nomination: Armando is an essential asset to the college and he went above and beyond for an event we hosted last week. His efforts were a tremendous help and made sure that all was taken care of. He even asked if there was more he could be doing. I am so grateful for employees like this, especially when there is much to be done. Thank you, Armando!

**Robin Moose**

Nominee's department: EPIC

Reason for nomination: Robin is made herself very accessible to help me through the learning processes of Ninertalent, Banner, and SAM. She has always done this with a great attitude and willingness to help me learn correctly. Thank you Robin.

**Saya Robison**

Nominee's department: Contracts and Grants Office, COEN

Reason for nomination: Saya took the lead on managing a shared document for the College of Engineering which tracks Faculty summer salary for both restricted and general fund accounts. Saya actively listened to her colleagues to understand the need and then poured a sizable amount of effort and creativity into formatting cells that communicate quick and valuable information to the user. Additionally, Saya took this project a step further by sharing and demonstrating the tool at a recent meeting to ensure that all folks were aware and had an opportunity to ask questions. The impact that this tool will have is broad and efficiency is enhanced as a result. Thank you, Saya, for digging into this and delivering a user-friendly tool that helps keeps the College on track.

Reason for nomination: Saya is always a friendly face. She is a positive person and always willing to help. She recently assisted the College in creating a collaborative spreadsheet. She is very adept with technology and was willing to take on this project as an additional duty. She is very knowledgeable when it comes to her field and will reach out on behalf of the group for more clarification. I really appreciate her and her talents and attitude.

## **Area 9**

### **Melanie Sischo**

Nominee's department: Financial Services

Reason for nomination: Melanie ALWAYS go out of her way to help me and is ALWAYS kind about it, even at the expense of me causing her extra work. I appreciate her constant willingness to be of service.

## **Area 10**

### **Melissa Battle**

Nominee's department: Auxiliary Services

Reason for nomination: Melissa has taken on the Extra responsibility of working with our Learning and Organizational Development Team to load meal swipes to the ID cards of new employees after they attend Campus Connection Event #1 at the Popp Martin Student Union. This role is completely separate from her regular job duties. She voluntarily began working with us in 2018 on this initiative. We have been TOTALLY successful, and we credit Melissa and team for her willingness to help us make new employees feel special. Melissa a lot of "behind the scenes work" with the creation of spreadsheets, loading cards, and troubleshooting. I can't tell you how much I appreciate her.

### **Krista Collins**

Nominee's department: Learning & Development

Reason for nomination: Krista led the New Employee Orientation that I attended in January. In addition to NEO, she schedules other events monthly for the first quarter of your employment, to show resources and services available throughout the University. Not only did I learn a lot about the University, I was able to meet up again with people I met in NEO. These events were very well planned and executed. Krista is a wonderful asset to UNC Charlotte!

### **Lou Ann Lamb**

Nominee's department: Auxiliary Services

Reason for nomination: Earlier this semester, our department was looking to get an order of baby bibs to give to our donors as gifts. I reached out to Lou Ann to see if she had any images of a baby Norm for the bib. She responded quickly that she did not have an image but offered to create one. She created an image of Norm holding a spoon that was perfect for our bib design. The bibs just came in and they are adorable. Our donors love them. Thank you, Lou Ann, for going above and beyond to make our donors feel special. We appreciate you!

### **Angelica Watts**

Nominee's department: Auxiliary Services

Reason for nomination: Angelica goes above and beyond her regular job duties to make sure that new employee ID cards are loaded with a free meal swipe after attending Campus Connection Event #1 to the Popp Martin Student Union hosted by Learning and Organizational Development. This is a completely new initiative, and Angelica willingly took on this responsibility with a helpful and cooperative spirit. She troubleshoots problems and provides a quick turnaround so that employees can use the swipe after the tour. Our LOD team appreciates her help and the fact that she took this on as an extra task in 2018.

## **Area 11**

### **Monique Davis**

Nominee's department: Facilities Management - Business Office

Reason for nomination: Monique is our department's Procurement & Grant Specialist and my go-to person for transactions in 49er Mart. One of my responsibilities is to coordinate the department fellowship events and retirement receptions. These require transactions in 49er Mart after I place orders with Chartwells. Several years ago, I used to do these transactions. Over time, the events were fewer and fewer (not now, though) and some of the processes changed., Monique has willingly taken care of that piece of the puzzle which sometimes includes going back and forth with me to make sure she has the correct contract (which is sometimes updated after the order) and to make sure she has the documents she needs to attached to the requisition. Monique is much more familiar and proficient in 49er Mart and this frees me up to continue working on other parts of the event planning. I appreciate Monique's time, talent, and flexibility.

## **Area 12**

### **Sumia Mayfield**

Nominee's department: Facilities Management/BES

Reason for nomination: Sumia has been a real joy. She seems to be a machine in motion in the Auxiliary Services Building. She is constantly at work, and happily does her work each day. From my observations, and others, she is doing a fantastic job. I am often here late (after 6 p.m.) and I can see she follows a similar cleaning routine daily and weekly, without missing a beat. Also she is extremely pleasant and polite. It is obvious she cares about doing the best job possible and has a great attitude while doing so. I have enjoyed getting to know her. We are lucky to have Sumia assigned to our area!

## **Area 18**

### **Stefani Thachik**

Nominee's department: Niblock Student Center - Belk College of Business

Reason for nomination: Stefani is not only an incredibly colleague but a valuable asset to students in the Belk College of Business. I admire Stefani so much because she is always willing to support others and she takes a very creative and innovative approach to her work. Two examples with this come to mind. This year, Stefani collaborated with the Honors College to develop and deliver content for one of the courses. She put together an incredibly interactive and well-received session for the students. Another example of Stefani's creativity is when she supported the Lunch & Learn series by developing content for one of the sessions. What was unique about this is that Stefani set up the session to mimic something she had seen at a conference she attended. The students who attended provided really positive feedback on their experience. Finally, Stefani excels in supporting the Business Honors Program. Her enthusiasm and passion for this group are inspiring to me. Stefani's excellence motivates me to be a better colleague and more enthusiastic member of the Belk College of Business.