



Golden Nugget Awards – January 2020

Area 7

Donna Smith

Relationship to nominee: Former Supervision

Reason for nomination: Donna is the true example of an amazing employee. She works very hard to ensure that everything she does is done to the best of her ability. During the month of November, Donna took on additional responsibilities to assist with a huge transition that was happening in the office. Her solid work ethic and dedication to her tasks, including the new assignments, is incomparable. She is a valuable asset to the University.

Area 9

Marianne Hahn

Relationship to nominee: Co-worker

Reason for nomination: Marianne is simply amazing to work with! She's always quick to respond to emails and phone calls, extremely helpful when I have had to send last minute panic requests for help. She always shows concern for our students needs, and is supportive of our efforts to assist our students continue their education and research. Without her support over the last few years I've worked in EPIC, I would have personally had countless issues getting our students needs met. She has been my go-to person for keeping our student research assistants on track, and I cannot express enough how much I appreciate her assistance.

Lisa Hall

Relationship to nominee: Co-worker

Reason for nomination: Each time I need the tax office, Lisa is always at the other end of the phone willing to help! She does a great job keeping our campus straight and she will work with you to find ways to legally and appropriately accomplish unconventional tasks. Regardless of how "one off" the task may be, she is kind and patient and always helpful! We are a very lucky campus to have Lisa working with us.

Rebecca Harrison

Relationship to nominee: Supervisor

Reason for nomination: Tuition and Fees submission! Need I say more! I feel that Carrie's and Rebecca's contribution to managing the financial data associated with the tuition and fees submission process was fantastic. They were able to work with all the affected areas in such a way that it made the entire process easier to manage. I am grateful for everything that they did.

Jane Hawes

Relationship to nominee: Co-worker

Reason for nomination: Jane has always been a huge help to me. She answers my questions even if they have nothing to do with travel. If she doesn't know the answer she figures it out. She is always kind and she makes me laugh! I enjoy working with Jane because she is precise and to the point and you don't have to guess what she means. Most recently, Jane worked tirelessly in processing a multitude of eCR payments. Not only did she get them all processed but she did so expeditiously and the students were able to receive their monetary gifts before leaving for the holidays. Jane is a so helpful and a great person to work with!

Jerri Painter

Relationship to nominee: Co-worker

Reason for nomination: Jerri is always very kind and considerate and incredibly helpful. She has managed to bail me out of multiple issues I either create or stumble into. Most recently, Jerri helped me manage the burdensome task of gifting money to students (78 students to be exact). She made sure that we were able to receive the checks in time to hand them out and send the students home with some money in their pockets after exams and for the holidays. Jerri is a wonderful resource and I am

very grateful for her!

Carrie Smith

Relationship to nominee: Supervisor

Reason for nomination: Tuition and Fees submission! Need I say more! I feel that Carrie's and Rebecca's contribution to managing the financial data associated with the tuition and fees submission process was fantastic. They were able to work with all the affected areas in such a way that it made the entire process easier to manage. I am grateful for everything that they did.

Hong Vu

Relationship to nominee: Supervisor

Reason for nomination: Fiscal Year-End! Need I say more? This is the second year-end process for which Hong has been involved with from the General Fund perspective, and really the first from which she has been the lead contact. It is always a highly-stressful, fast-paced environment in which there are many moving parts for which the lead contact needs to always be aware. Hong handled the closing responsibilities with the utmost concern and concentration which enabled to the university to have a smooth and uneventful close.

Area 10

Gina Ewart

Relationship to nominee: Fellow Niner

Reason for nomination: To Gina for making sure I had key benefits in my transition back at UNCC. She's a gem!

Jeremy Golden

Relationship to nominee: Campus Partner

Reason for nomination: Jeremy recently went above and beyond his job duties to locate an envelope that contained vendor information key to our FM Holiday Party. Jeremy watched for this envelope for days and even directed his staff to do the same. At the last minute, he actually located the envelope that we needed. He made a special trip across campus just to hand-deliver this mail. Jeremy, we appreciate you and the dedication to customer service that went above and beyond your regular job duties. Thanks from your Facilities Management friends.

Brenda Streich-Saxton

Relationship to nominee: Director

Reason for nomination: I want to nominate Brenda Streich-Saxton for the fantastic job she's been doing for our Mail Processing and Distribution Team. Her hard work and dedication have really helped us improve in many areas since her arrival in the Spring of 2019. I just wanted to make sure Brenda know how much she is valued and appreciated within the Operations. Since we are limited as to what we can do to show our appreciation, I hope this Golden Nugget will assure you that we see and appreciate your active initiative. Not only do you complete excellent and quality work independently, but we have seen you help your coworkers in the short period of time you've been here as well. You never hesitate to pitch in and get things done. Furthermore, you do this all with a fantastic attitude and a willing disposition while serving our customers of the University.

Area 12

Harvey Ballard

Relationship to nominee: Co-worker

Reason for nomination: For going above and beyond the call of duty doing extra and excellent job in Bio Labs, and representing UNC Charlotte in a manner in which we can all be proud.

Johnny Doyle

Relationship to nominee: Co-worker

Reason for nomination: For going above and beyond the call of duty, by helping outside his assignment in different events, and representing UNC Charlotte in a manner in which we can all be proud.

Jennifer Huffman (Jen)

Relationship to nominee: Co-worker

Reason for nomination: Jen recently volunteered to co-chair the biggest Facilities Management employee engagement event of the year. This involved planning and actions outside of her regular job duties. Somehow, Jen found time to do it all. Her ideas and the coordination, planning, and actually bringing those ideas to life made a world of difference in the outcome of our event. I really appreciate that she worked one night until 7:30 PM (way outside of her work hours) to decorate and make sure the

event was set-up for early that morning. Thank you, Jen, for your dedication to teamwork and our Facilities Management family.

Cynthia Kelly

Relationship to nominee: Co-worker

Reason for nomination: For going above and beyond the call of duty, doing excellent job in Bio Labs, and representing UNC Charlotte in a manner in which we all can be proud.

Rochelle Marrow

Relationship to nominee: Co-worker

Reason for nomination: For going above and beyond the call of duty, by helping outside her assignment in different events, and representing UNC Charlotte in a manner in which we can all be proud.

Connie Worley

Relationship to nominee: Co-worker

Reason for nomination: For going above and beyond the call of duty doing excellent job in Portal Building in a short time from 2pm to 5pm, and representing UNC Charlotte in a manner in which we can all be proud.

Area 15A

Chris Facente

Relationship to nominee: Campus Partner

Reason for nomination: The Student Health Center was in need of a 4 seater Gem cart. We had access to a two seater, but know that it would not be enough seating. We recently hosted consultants for two days and they had several meetings around campus. The cart would help them get to all the appointments on time. We posted on the admin chat to borrow a four seater cart and Chris Facente quickly came to our rescue. He said his department would have a cart ready for us to use for the two days. The cart was cleaned and ready to go for pick up. I am more than grateful to have a campus partner like Chris!

Sara Nester

Relationship to nominee: Co-worker

Reason for nomination: Every year for the past several years, Sara has coordinated "Katie's Kidz" and organization that collects toys for needy children. I am not sure that everyone knows that Sara takes it upon herself to make sure that the event returns to our FM campus, puts out the boxes, and makes sure that we have information for donations. Sara is a humble soul...she takes this responsibility without being asked or prompted...she simply does it because her heart is dedicated to improving the lives of children whom she has never met. I wanted to take this opportunity to recognize Sara for going above and beyond her job duties to help others in need and make sure that this engagement activity is brought to our Facilities Management family for the last few years.