



Golden Nugget Awards – April 2020

Area 2

Blake Morgan

Relationship to nominee: Co-worker

Reason for nomination: Blake is an invaluable member of our admissions team. He goes above and beyond advising students, sharing his experience and knowledge. High school counselors value him a lot. This year he was courageous enough to learn about the International Admissions process and jumped right into meetings with international students, answering their emails, and reviewing foreign documents. Thank you, Blake!

Chelsea Boham Witman

Relationship to nominee: Co-worker

Reason for nomination: Chelsea "goes above and beyond" is an understatement. She is always willing to take on any project or task at hand - WITH a smile and genuine "Yes". We can all appreciate how much excitement Chelsea puts in to recruitment of our students and I think it is something we also all strive to have. Thank you, Chelsea, for your passion for this industry. Your hard work certainly doesn't go unnoticed!

Area 4

Josh Jagers

Relationship to nominee: Co-worker

Reason for nomination: The Office of the Registrar was presented with the need to collect students' selections whether they wanted to keep their current grade or opt for a pass/no credit or pass/unsatisfactory grade during this spring semester. We collected a number of parameters and exceptions and presented to ITS. Josh was assigned to the case and before our first meeting to talk through our needs, had already developed a functional mock-up of the application. Josh has since taken all of our comments and developed or shared alternatives for further change. He is always been great to work with and always has a great disposition. But, he has outdone himself this time. This comes on the heels of many other projects that are being developed this semester, like grade replacement. UNC Charlotte is definitely better off having him as a resource and colleague. Thanks Josh.

Sandra Soriano

Relationship to nominee: Supervisor

Reason for nomination: Sandra Soriano is a great example of what a leader is. Not only does she continuously engage her team in developing ideas and implementing changes, but she also encourages and supports her team's individual professional growth in a sincere and genuine way. Sandra frequently seeks new projects or tasks to assign to her team to challenge and develop individual skill sets. Her ability to delegate tasks and responsibilities demonstrates the confidence and trust she has in her team to perform their jobs well, and this further illustrates how Sandra does not allow ego or hierarchy to have any effect on her decisions as a leader – a rare find. Her supervisory style is exemplary and refreshing. I feel very fortunate to have her leadership, mentorship, support, and guidance, and I look forward to working with Sandra for a long time. Thank you, Sandra!

Area 7

Ludmila Balteanu

Relationship to nominee: Supervisor

Reason for nomination: Dr. Balteanu has been enthusiastically and tirelessly working to support our undergraduates impacted by the COVID-19 pandemic. She has rapidly deployed virtual methods for conducting 1:1 advising appointment remotely and is functioning as a key part of the glue that is holding our program together as our students prepare to register for Fall courses.

Wendy Ramirez

Relationship to nominee: Supervisor

Reason for nomination: Wendy has gone above and beyond helping the Dept of Kinesiology, working on purchasing supplies

and making sure that all faculty have every resource as fast as possible to teach their students and perform their research.

Area 10

Veretta Wood

Relationship to nominee: Director

Reason for nomination: I nominate Veretta Wood for her compassion for delivery of Student Mail during this critical time as we maneuver through this Pandemic. Veretta approached me on 4/1/2020 with a request to deliver mail to the residence hall of a disabled student in a wheelchair. Her willingness to take a risk to ensure this student received her mail is beyond reproach. I gave her my approval at her request, she always treat the students in our Universities residence halls as if they were her own. Therefore, she is more than deserving of this Golden Nugget Award.

Area 11

Pamela Duff

Relationship to nominee: Co-worker

Reason for nomination: Pamela is amazing every day, pleasant and cheerful. During this pandemic, she has helped several of us set up VPN to work remotely. She took the initiative with an extra step of sending an email to our staff with FM Telecommuting Tips and Information. This is INVALUABLE. We are so happy we have Pamela here. Just want her to know how much she is appreciated.

Area 18

Kimberly Lawrence

Relationship to nominee: Co-worker

Reason for nomination: I would like to nominate Kimberly Lawrence for going above and beyond her job duties to support the Belk College of Business. Kim has been a superstar team member over the past several months so I'm going to highlight a few of her contributions. Kim oversees our internal Change of Major processes. This means she is daily communicating with our Registrar's Office about student record changes. She processes these in a timely and efficient manner- checking for mistakes from the 7 staff members who submit to her. One of the biggest projects she oversees is ensuring lower level students in our college are eligible to progress to upper level majors. She coordinates reporting that oversees hundreds plus student records in their class completion, GPA, and number of times attempting a course. Kim also coordinates students coming from other departments (UCOL, CLAS, etc) into the Belk College. This includes open communication with college liaisons, checking student eligibility, inputting notes, and conducting in person introductions to the college. Impressively, Kim was able to turn this typical in person process to an online format during the university's remote operating procedures. She took this a step further and has started an online canvas course to allow students to complete this process online. The innovation will allow a more seamless, convenient process for students to enter our college Due to staff turnover, our staff had to take on extra duties and projects this semester. Kim happily stepped up to help and has completed several tasks that are not part of her normal job duties. This included overseeing a new transfer canvas module training program that allowed new students to get more information about our policies and the registration process. She also oversees a large caseload of 600+ students which requires a packed schedule to meet demands of student appointments, clearing students for graduation, and monitoring class need. Kim is a team player who brings positivity and a fun sense of humor to our students and team! You can always count on her to volunteer to help and offer feedback to move our team forward. She is very deserving of a golden nugget award winner!