

## Golden Nugget Awards - July 2021

Area	Date Submitted	Nominee	Nominee's Department	Submitted by:	Reason for nomination
Area 2	7/15/2021	Dustin Grannis	Enrollment Management/Financial Aid	Kim Hight	Dustin worked tirelessly for months to improve the SAP Appeal process, building a whole new system that automates most of the steps and provides necessary decision-making information. This has improved productivity for SAP appeals and is such a major help. He is an amazing Supervisor to work for and is always looking for ways to make improvements for our team.
Area 2	7/15/2021	Lora Bassett	Enrollment Management/Financial Aid	Kim Hight	Lora worked extremely hard to make sure the staff had all things needed to come back to work. She constantly stays on top of things to make sure all proper provisions are in place. We take things like this for granted but it should in no way be a thankless job because we would be lost without her extra touch of care and concern to make sure we have all that we need. Thank you Lora.
Area 3	7/15/2021	A.J. Simmons	University Career Center	Suzanne Voigt	In addition to A.J.'s full time role, he has gone above and beyond this sprint and summer in his support of other offices on campus as they recruit new staff. He has participated in multiple search committees, which lasted for a few months each and required a significant time commitment in reviewing applicant submissions. A.J. already does a significant amount of work and supervision of our Peer Pro program, so him being flexible and able to support other offices on campus make him a qualified recipient of the Gold Nugget award. Thanks for considering him for this honor.
Area 3	7/15/2021	Jordan Bullington	UCAE	Daniel Aleksiejczyk	<p>Jordan Bullington has made my onboarding experience to UNC Charlotte a seamless experience. I have taken a new role under Jordan 2 months ago and moved here from South Carolina. Within this time, Jordan has inspired me to be the best Higher Ed Professional I can be for the sake of our students.</p> <p>My first day under Jordan was spent learning about the office and how our role at the UCAE impacts the student experience. In addition to showing an amazing care for the students she has an impact on, Jordan spent this time building me up and encouraging me in the role I have started. She alleviated all sense of anxiety, self-doubt, and imposter syndrome I had by helping me feel the belonging I needed to start my role with motivation and a firm foundation that I can do it well.</p> <p>Over the next couple of months, the amount of integrity Jordan had shown is admirable. She has worked so hard to advocate for every student she can within 49er Rebound through writing appeal letters and assisting them with their applications and decisions in a very unsteady time for them. She has such a personal investment into each students' success that it paved the way for me to do the same. I need to add that these letters and support she provides is beyond her role's description and it is for the students' sake to support them adter a rough 1-3 semesters of virtual/COVID impact that she does this. She set a standard of work and care that was contagious and truly needed in our roles.</p> <p>Jordan cares so much, and to see her perform at this level while finishing her classes for her doctorate program, making sure her children and husband are all having a summer engaged in many hobbies and activities, and giving her all at work for me, her co-workers, and her students continues to inspire me. She truly should make this University proud.</p>
Area 4	7/28/2021	Elizabeth Palian	Financial Systems Support	Tony Georges	For years, Elizabeth has been a knowledgeable and helpful resource to the Reporting and Fixed Assets Department. She has helped with emergencies, resolution of various system issues, and when time permits, process improvements. I and my department are grateful for her assistance and her sharing of knowledge.
Area 4	7/28/2021	Joanna Swigget	OneIT- Business Intelligence	Tony Georges	For almost all the years that I have worked at UNC Charlotte, Joanna has been a tremendous IT resource, and has assisted our department in countless ways. Most recently, she devoted time to assist our department in the creation of a Financial Statement Crosswalk report (requested by our State Auditors and time sensitive). I appreciate her incredible IT knowledge, her willingness to help accomplish goals, and her diligence in promptly accomplishing those goals.
Area 4	7/15/2021	Keith Salters	Office of OneIT	Kim Hight	Keith needs an "S" on his chest. He has helped Financial Aid with our transition back to campus technically. He has resolved technical problems ALL around the office, setting up docking stations and much more. From the time he enters the door, his name can be heard from one end of the office, to the other, with cries of help. Thank you Keith for your patience and all you do for us!
Area 4	7/26/2021	Keith Salters	Client Services - OneIT	Kara Killough	Keith is the absolute best! I am not the most technologically savvy individual and he is always just a phone call away to help me with any issue. He's very friendly and works quickly to get the job done. I feel he goes above and beyond to assist. Thank you Keith; you are awesome!
Area 4	7/2/2021	Mark C. Haire	Controller	Brenda G Shue	I am glad to nominate Mark Haire for his outstanding efforts in assisting me at a critical year-end time when the systems were moving slow. Mark went above and beyond and provided excellent customer service! He has a knack for quickly troubleshooting a problem and working toward prompt resolution. Mark identified the problem with the system and gave helpful suggestions to get me back on track. Mark's expertise and his ability to problem solve are greatly appreciated! Well done, Mark!
Area 9	7/28/2021	Alicia Bartosch	Compliance Office	Tony Georges	For years, Alicia has provided assistance to the Reporting and Fixed Asset department in times of need. She is always eager to contribute and provide her help; most recently with GASB 84 implementation work. Alicia is very much appreciated by myself and by those in our department who she has assisted.
Area 9	7/22/2021	Angela Allen	Enterprise Risk Management	Brenda G. Shue	Angela is the epitome of the 49er Spirit. Angela recently moved to a new division on my floor in Institutional Integrity--Enterprise Risk Management. In getting situated, Angela noticed I was having issues with the desk set up in my office. Angela took an ergo arm support from her desk and gave it to me to use. The arm support had an immediate effect and gave me the relief I needed. Angela has quickly become a valued member of our team. Her compassion for her fellow colleagues truly exemplifies the 49er Spirit!

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Area 9	7/28/2021	Cyndi Autenrieth	Reporting and Fixed Assets	Tony Georges	I have been fortunate to have worked with Cyndi for over 5 years, and I have appreciated her contributions to our department. Her outstanding efforts during the AICFR process the past several years, and the feedback she contributed to our University's response to the UNC-System Office's request to assist them with the improvement of the State's AICFR process were especially appreciated.
Area 9	7/28/2021	David Bailey	Reporting and Fixed Assets	Tony Georges	David joined our department over a year ago...right as the pandemic was beginning. He has successfully navigated through the past year plus and has done a great job learning despite the challenge of having to integrate into our department while we were all working remotely. His contributions to our team have been very much appreciated.
Area 9	7/13/2021	Jane Hawes	Controller's Office	Brenda G. Shue (Chancellor's	Jane Hawes is my go-to auditor in Travel/Complex Payments in the Controller's Office. I refer to Jane as the "forensic auditor." Jane ALWAYS goes above and beyond to ensure that the University community adheres to the accountable plan. Her expertise is highly valued and greatly appreciated. Jane provides excellent customer service on a daily basis! I could give many, many examples, but most recently, I was required to submit a form that I was not familiar with. Jane provided the necessary information and follow up to ensure that an employee from a sister State agency was paid promptly and accurately. She explained the process and required justification. Jane's teamwork is a shining example of the 49er Spirit. KUDOS to you, Jane Hawes!
Area 9	7/28/2021	John Cashion	Receiving & Stores	Tony Georges	John has worked incredibly well with our department, Reporting and Fixed Assets, for many years. His efforts in helping to keep our asset tagging and inventory processes on track during the pandemic have been exceptional. Those efforts also helped our University to maintain compliance with State policies and Key Performance Indicators. John is very much appreciated by myself and the Fixed Assets Team.
Area 9	7/28/2021	Kendra Williams	Reporting and Fixed Assets	Tony Georges	Kendra has done a fantastic job managing the Fixed Assets team and the day to day operations related to Fixed Assets during what has been a challenging past year and a half. She also worked well with Internal Audit, and our department ended up with a clean audit of our Fixed Assets this year. I am very thankful to have been able to work with Kendra for the past 7 1/2 years.
Area 9	7/28/2021	Kim Seamans	Reporting and Fixed Assets	Tony Georges	I have worked with Kim for almost 10 years, and she has been an exemplary employee and co-worker. She has been a part of the foundation of our fiscal year-end processes and financial statement preparation for almost 10 years. I have been very thankful to have a partner such as Kim to navigate through our stressful fiscal year-end periods and through some of our department's most challenging times including the past year and half.
Area 9	7/21/2021	Krystle Hammac	Continuing Education		Krystle goes above and beyond to make others feel like they belong, they are seen, and they are loved. Very great impression that extends beyond her interactions with prospective students but also to her colleagues and others around her.
Area 9	7/28/2021	Melissa Taylor	Controller's Office	Tony Georges	Melissa has been a tremendous help to me over the years. I have always appreciated her friendly personality and her ability to get answers to just about any administrative question. She has saved me lots of time over the years, and I really appreciate her.
Area 9	7/28/2021	Veronica Harvey	Reporting and Fixed Assets	Tony Georges	Veronica joined our department almost 3 years ago, and she has proven to be a great addition to our team. She has a pleasant personality and a great work ethic. She is eager to learn, and does a great job on her assigned responsibilities. It has been a pleasure to have her on our team.
Area 9	7/28/2021	Wardell Kerson	Reporting and Fixed Assets	Tony Georges	I have worked with Wardell for over 5 years since he joined our department, and he has been a great team player. His contributions to our year-end and financial statement process have been especially appreciated, and he has done a great job in helping us satisfy other external reporting requirements throughout the rest of the fiscal year.
Area 11	7/19/2021	Elissa Brooks Nelson	Student Affairs Research & Assessment	Karen Shaffer	When I had a new idea for connecting students with initiatives that meet their learning goals, Elissa jumped right in to make that idea a reality and has been an excellent partner along the way. I appreciate her integrity and thoughtfulness in making sure everything we do meets professional standards and assists in our strategic efforts.
Area 11	7/23/2021	Kam Heslop	University Communications	The Donor Relations Team	Kam consistently goes above and beyond to ensure our team meets numerous deadlines and delivers high-quality communications pieces to the University's donors. She remains positive no matter the situation, and successfully juggles a multitude of projects for several University Advancement departments. Kam's creativity, expertise, and guidance have been invaluable to our team, and her work makes a significant impact on UNC Charlotte's donor experience.
Area 15a	7/21/2021	Cristhian Gonzales De L	Grounds- Facilities Management		Cristhian is always willing to help anyone in need. He regularly goes above and beyond to help all areas of campus, regardless of his workload and obligation to Housing and Residence Life. Cristhian has also helped me to navigate and transition from the private sector to working on the UNC-C campus. Through the many challenges I've faced, he has always been someone I could ask for help. It is people like Cristhian that make UNC-C a better place to work.
Area 15a	7/2/2021	Jon A. Canapino	FM Grounds	Brenda G. Shue	I am glad to nominate Jon Canapino for his outstanding efforts to move two offices across campus. Jon has limited staff at this time and when we contacted him to assist us with moving two Enterprise Risk Management offices to Cato Hall, he obtained help from outside his department to deliver much needed equipment to set up these two new offices. Jon went above and beyond and provided excellent customer service! Well done, Jon! We appreciate you very much!