



## Golden Nugget Awards – August, 2017

### **Bill Allen – Area 4**

Department: IT Network Services

Reason for Nomination: He helps everyone. Always a smile to share with you. He is excellent example of customer service for all employees. Thanks Bill for you do for our office and our campus.

### **Mack Sapp – Area 4**

Department: IT Network Services

Reason for Nomination: He never says no to anyone who needs Help. He always says what can I do for you. He is excellent example of customer service for all employees. He always answers the phone and/or returns your calls. He is a huge asset to the University. Thanks Mack for you do for our office and our campus. Thanks Lora Bassett & the Financial Aid office.

### **Dave Tabone – Area 4**

Department: Client Services

Reason for Nomination: He always answers questions for you even if that is not what he is in the office to do. He listens to our complaints & suggestions on how to better service the University. He will go above and beyond his regular job duties to help. He is excellent example of customer service for all employees. He is a huge asset to the University. Thanks Dave for you do for Financial Aid office and our campus.

### **Harold "Hal" Merriott – Area 10**

Department: Parking Services

Reason for Nomination: Hal deserves a golden nugget and so much more! Hal is a wonderful SafeRide driver who cares about the people he takes around campus. Who am I kidding? He cares about people! He is always courteous, friendly and has a good attitude about life. He knows everyone on campus or at least you would think that he does by the way that he talks to everyone.

While I needed the SafeRide service, he made sure that I got to where I needed to go on time. I can tell that he is an experienced driver by the way that he handles the cart. After all, he does drive the big buses on campus and was a tour bus driver. He kept me informed about what was going on with SafeRide with things like giving me updates about who to expect to pick me up if it was going to be another driver for the return part of my trip, what was new with SafeRide for the coming semester, etc. He always had funny story to tell. It made the ride so enjoyable.

Hal also has a very caring heart. In the spring when the students were collecting money for their clubs, he had money ready to quickly stop and give one group a donation on the way to where I was going and quickly stop and give a donation to another group on the way back. You are really appreciated Hal!

### **Beverly Imes – Area 11**

Department: Facilities Management

Reason for Nomination: Beverly goes above and beyond to care for the whole department's needs. She is considerate and always thinking of others, aside from her wealth of knowledge. Beverly deserves a Golden Nugget because she has gone out of her way to make me feel welcomed at UNC Charlotte.

### **Jennifer Price – Area 11**

Department: Capital Projects

Reason for Nomination: I wanted to thank Jennifer for her excellent partnership over the past few weeks. She listened to our concerns related to the increased construction traffic on the walkway near Cato Hall and took

action by facilitating communication within your department and contractors. In addition, she planned for a bollard to be installed in the walkway. We know that facilities work is important and construction is a way of life here at UNC Charlotte, however she took the time to care about our students and guests to ensure they were safe. We cannot thank her enough for her partnership!

**Vanessa Dodd – Area 12**

Department: BES

Reason for Nomination: Vanessa has been instrumental in my success as a supervisor. She believed in me and has supported me since day 1 of my tenure as a supervisor. She has taught me a lot and I want her to know how much she is appreciated.

**Solomon Franklin – Area 12**

Department: BES

Reason for Nomination: Solomon has proven over and over again that he believes in me and supports my efforts as a supervisor. He is a good leader and always remains positive. I want him to know how much he is appreciated.

**Chris Gamble – Area 12**

Department: BES

Reason for Nomination: Chris assisted with a flood recovery in Colvard building in absence of the second shift lead tech. I really appreciate his efforts and help getting the water up.

**William Hester – Area 12**

Department: BES

Reason for Nomination: William came over and helped with a flood situation in the absence of my second shift lead tech. I really appreciate his efforts and help getting the water up.

**Cynthia Kelley – Area 12**

Department: BES

Reason for Nomination: Cynthia has been a very important part of the team's success in taking care of our customers and keeping the buildings that we are responsible for safe and clean. I want to remind her how important her contributions are to the team's success and say thank you to her for all she does.

**Clara Marrow – Area 12**

Department: BES Grigg Zone

Reason for Nomination: Clara goes above and beyond to help out in her area. She always presents herself with a smiling face and cheerful attitude. I wish more BES employees were like her.

**Bernadette Williams – Area 16**

Department: Research and Economic Dev.

Reason for Nomination: Bernadette stepped up and did extra work to fix an error on my part. No complaints and a true team player! Thanks Bernadette!