

March Golden Nugget Award Recipients

1. Joanne Zhang – International Programs (Area 1)

“Joanne thinks creatively when it comes to problem solving. She offers solutions, is clear and follows through with her commitments. I appreciate our interactions and walked away smiling.”
– Anonymous

2. Brandi Wardell – Financial Aid (Area 2)

“Brandi is always available to speak to whether it's concerning a work concern, accomplishment, or the latest superhero movie. She always makes sure that our voices are heard and that the proper changes are implemented. She lets everyone know that they are appreciated, and she respects and values everyone on the team. For that, we thank and appreciate you!” – Your Team

3. Joshua Lancaster – University Career Center (Area 2)

“Josh has been a great resource for helping manage our overall corporate relationships. The reports he provides me in a swift and kind manner have helped wow some of our biggest university supporters. I am grateful for his support of these relationships as they have far reaching impact.” – Adrienne Martinez

4. Joshua Parks – ITS CIO (Area 4)

“Josh Parks is a "consider it done" person. I have contacted Josh several times after work hours (including the weekend) with a VPN issue. Instead of waiting until the next business day, Josh immediately addresses the issue and within minutes has the system up and running. I commend Josh for his dedication and work ethic. Josh is the model of customer service!” – Brenda Shue

5. Michael Carr – ITS CIO (Area 4)

“I want you to know how much I appreciate your kindness and patience. You are a great asset to UNC Charlotte. I don't want your knowledge, expertise and willingness to help go unnoticed. Thanks again.” – Lora Bassett

6. Mike Hajduk – ITS-Telecommunications (Area 4)

“Mike shows up every day with a smile and a kind greeting. He never fails to ask about how your day is going and lend a helping hand when he sees the need. He is dedicated to the success of the University and has offered effective solutions for streamlining processes. Mike is truly a pleasure to work with.” – Anonymous

7. Patrick Versace – ITS CIO (Area 4)

“Patrick has played an essential role in promoting collaborative working relationships. Since joining UNCC I've noticed a profound change on how supervisors connect with employees. Although we still have much to accomplish in this area, ITS has come leaps in bounds since his arrival.” – Anonymous

8. James Whitaker – Housing and Residence Life (Area 5)

“For challenging and supporting coworkers and staff through an interesting time in the department’s culture. For asking questions and following up with staff members that need support and advocating for experiences for others.” – Anonymous

9. Josh Wheeler – Housing and Residence Life (Area 5)

“For challenging the process and being invested enough to continue to ask the difficult questions and pushing others to not settle in a world of mediocrity.” – Anonymous

10. Larry Barfield – Dept of Materials Management (Area 9)

“Whenever I see Larry on campus he is always smiling, positive and friendly. His customer service skills are second to none. When I have questions concerning new furniture purchases he asks what I am looking for and approximate amount I can spend and he is in my office with various alternatives. I am very appreciative of his fantastic customer service skills. Keep up the great work Larry!” – Ron Sanders

11. Nicole Haire – Controller (Area 9)

“Nicole can do every job in our department. She has given up vacation time; when a cashier is out. She handles complaints very professional, which we the cashier's rarely get. She shares her knowledge of how to use Banner and Touchnet with anyone who needs it. Nicole has been with the university over 19 years, which should be enough to get her a Golden Nugget.” – Anonymous

12. Tahnett Mack – Controller (Area 9)

“Tahnett is incredibly responsive, reassuring and overall a wonderful person to communicate with! Her solution-oriented approach helped me provide the best possible service to student employees.” – Naoka Tsujimoto

13. Erica Tadlock – Human Resources (Area 10)

“Every pay-period The HRIS department is asked to update last minute pay corrections that have been delivered to payroll during the "9th" hour and regardless of how many trips we have to make over there on Finalization day Tracy and Erica get them in. Not only are we grateful for them and their efforts but anyone that has ever had a last minute pay increase or change that "absolutely had to be done on that day" owes them a debt of gratitude. I just want to take the time to say "Thanks".” – Terrie Burris

14. Teresa Shook – Human Resources (Area 10)

“Teresa is incredibly knowledgeable and has helped me and my entire department by educating us on the student employment process. She is always ready, willing and able to provide a response to issues and helps us maintain compliance for student employees.” – Naoka Tsujimoto

15. Tracy Hux – Human Resources (Area 10)

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16. Amanda Caudle – Facilities Informal Projects (Area 11)

“She is a great asset to the University. She always has a kind word and a smile for everyone. She is always willing to help answer questions and find solutions even though it is not one of her projects at the time. She goes above and beyond to make sure our campus looks great. Thanks Amanda for all your hard work and dedication to us and UNC Charlotte.” – Lora Bassett

17. Steve Terry – Facilities Informal Projects (Area 11)

“Steve Terry is a very giving, kind, and knowledgeable person. When co-workers request his assistance in resolving an issue he is always willing to help right away, and he does so with a smile. He is a pleasure to work with and a valued asset to UNC Charlotte.” – Anonymous