# February Golden Nugget Award Recipients

# 1. Shelley Clayton – Stewardship (Area 1)

"I have hit the ground running since November 16 and I can't begin to thank Shelley Clayton and the office of the newly named Donor Relations enough. She has answered every phone call, every email and every call for help in preparing me to understand stewardship programs for our donors. No question is ridiculed...and I have asked some doozies! She and Meagan Jones, also in her office, have gone beyond my expectations." – Mark D Colone

#### 2. Carolyn Thigpen – Housing and Residence Life (Area 5)

"Carolyn is so deserving of this recognition. I just recently had the opportunity to get to know Carolyn more personally while working on a special project. She is genuine, kind and compassionate. Carolyn often works behind the scenes on projects and in her role. I had the opportunity to see her work with students and promote living on-campus during February. During this time she was so kind to the students and showed them such understanding for our process. I am thankful that I had the opportunity to work with Carolyn on this project and be able to get to know her! She is proud to be a member of the UNCC staff and treats the students with such respect and kindness that will leave a lasting positive impact!" – Aysen Ulupinar

#### 3. Elizabeth Kollie – Housing and Residence Life (Area 5)

"Elizabeth is a housekeeper in my building Scott Hall. She is the most devoted hard-working employee I have ever come in contact with at this university. She is already here and working when I come in at 7:00 in the morning and never stops all day. Even though she cleans a highrise each day, she applies so much attention to detail in everything she does. I have watched her tirelessly shine the floors of the main lobby until they shine like glass, scrub the stairwell until it is so clean you can eat off of it, wipe the doors and windows spotless, and clean our offices with the same application. I have seen so many students stop her to thank her for the job she does in their rooms in Scott Hall. The things that are important in representing the university. I must add though, most important to me and I am sure the other students and staff here is that I have never heard her complain. Sometimes, I know she is so tired, but she always has that warm welcoming smile and it makes us all feel that she enjoys making people happy." – Barbara Dorazil

#### 4. Shadonna Desgraves – College of Liberal Arts & Sciences (Area 6)

"Shadonna is responsible for faculty recruitment in the College of Liberal Arts and Sciences. She goes over and beyond the call of duty to make sure that departments are familiar with the faculty recruitment process, and to make sure that the job is done correctly. Shadonna is constantly training with a smile. She cares about her work and it shows in her performance! Thanks Shadonna for a job well done!" – Eleanor Stafford

# 5. Mike Moss – Civil and Environmental Engineering (Area 8)

"Mike is one of those employees who goes above and beyond what he's asked to do. He's always willing to help and support us in EPIC and we want him to know how much we appreciate him and all that he does for us." – Beverly Guessford

## 6. Jane Hawes – Controller (Area 9)

"I've been working with Jane for a few years now and I just wanted her to know how much I appreciate her help every time I call her. She's always friendly and helpful and I do appreciate her. Thanks Jane." – Beverly Guessford

- Renetta Darity Controller (Area 9)
  "Always willing to help with a smile." Anonymous
- Tahnett Mack Controller (Area 9)
  "Fabulous spirit! Always happy to help and share her knowledge. A pleasure to work with!" Anonymous
- Terrie Burris Controller (Area 9)
  "Very helpful and kind individual. Thank you for your help!" Anonymous

# 10. Jessica Vera – Housekeeping (Area 12)

"Jessica Vera participated as a SuperCoach 10 Backpack trainer. Jessica has been very helpful in helping out with the training of the BES zones employees backpack training. This not a normal tasks however Jessica was willing to participate in three setting of training. Jessica participation helped the team complete the training in a timely manner." – Katherine Humphries

# 11. Regina Goodridge – Housekeeping (Area 12)

"Regina Goodridge participated as a SuperCoach 10 Backpack trainer. Regina has been very helpful in helping out with the training of the BES zones employees backpack training. This not a normal task however Regina was willing to participate in three setting of training. Regina participation helped the team complete the training successfully and in a timely manner." – Katherine Humphries

# 12. Carlota Mieles – Housekeeping (Area 12)

"Carlota Mieles participated as a SuperCoach 10 Backpack trainer. Carlota has been very helpful in helping out with the training of the BES zones employees backpack training. This not a normal task however Carlota was willing to participate in one setting of training. Carlota participation helped the team complete the training successfully and in a timely manner." – Katherine Humphries

# 13. Ronda Latham – Housekeeping (Area 12)

"Ronda Latham has cultivated and enlightened our BES Zone bringing a perceptive of intelligence, knowledge, well informed information and a professional insight leading our BES group toward success." – Katherine Humphries

# 14. Clara Marrow – Housekeeping (Area 12)

"We repaired a leaking hot water line in an office and needed assistance for cleanup and she was right there to help as she always is. Sometimes working the afternoon shift they go unnoticed but she is always a great help and has a great attitude." – Anonymous

#### 15. Brien Clapton – Facilities Management Zone 2 (Area 15B)

"Brien has become a mentor and has trained his new partner to be a great addition to the Facilities Management team." – Anonymous

### 16. Lance Anderson – Facilities Management Zone 1 (Area 15B)

"Academic Affairs, Reese 5th Floor has only one color printer for all to use. Ours broke and we purchased a new one. It was delivered to our office/floor, but still packaged and on a pallet. It weighed over 200 pounds. We had no equipment or "man power" to unload, unpack and place it. We called FM. Not only did Lance walk us through the Archibus process, after hearing our plight, he processed our request immediately and four of his representatives showed up within an hour. It took the four of them less than 10 minutes to do, what we had no way of doing. We want them to know how much it meant to us for them to assist us with this, although it may not have seemed like much to them, it meant a lot to us!" – Office of Academic Affairs, Office of the Provost

## 17. Scott Coley – Facilities Management Zone 1 (Area 15B)

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#### 18. John Lattin – Facilities Management Zone 1 (Area 15B)

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#### 19. Greg Barnes – Facilities Management Zone 1 (Area 15B)

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## 20. Joey Johnson – Facilities Management Zone 1 (Area 15B)

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## 21. Stephen Williams – Student Activity Center and Venue Management (Area 17)

"Stephen Williams is a hands-on supervisor and strives to stay informed of events that are scheduled for future dates as well as those in progress. In addition to ensuring that his team is given proper information so as to accomplish necessary building services and event set-ups." – Anonymous

## 22. Rachel Folds – Belk College of Business (Area 18)

"Rachel always goes above and beyond what is required of her. It was especially true when she came upon an emergency situation in the past week. She calmly reassured a co-worker who had panicked when they became stuck in the elevator for an extended amount of time. She worked to distract and keep the individual informed until the emergency personnel were able to get to the victim. I was genuinely impressed with her ability to keep calm and composed while assisting her fellow worker." – Anonymous

## 23. Deon Ritchie – Belk College of Business (Area 18)

"Such an incredible person! Proactive, kind, helpful, energetic, and an amazingly hard worker. BCOB is lucky to have Deon!" – Anonymous