

November Golden Nugget Award Recipients

1. Will Espin – Registrar (Area 2)

“Will Espin has always been willing to share his expertise with our department and has been very helpful when asked about opportunities to implement technology to improve processes. Thank you Will!” – Brenda Sawyer

2. Marilyn Schuster – Library Special Collections (Area 3)

“I contacted Marilyn Schuster for assistance in gathering information for a wall of recognition plaque for former UNC Charlotte Board of Trustees. Marilyn dug through hundreds of historical documents from 1972 on that involved many long hours of work. Marilyn went above and beyond her normal duties to provide valuable documentation that will be used to honor the many trustees who have faithfully served UNC Charlotte. It is with great pleasure that I nominate Marilyn Schuster for the Gold Nugget Award.” – Brenda Shue

3. Thomas Healy – ITS (Area 4)

“I cannot thank you enough for your willingness to fix an unexpected network problem. It was near the end of the day and you stepped in to help without hesitation. There is no doubt your actions allowed PPS to distribute their police body cameras on time. You are a real asset to the University.” – Ricky Barnes

4. Julie Howell – Public Health Services (Area 7)

“Julie has done an excellent job handling her normal responsibilities, along with the additional responsibilities she assumed when one of her co-workers took leave for a personal tragedy. Julie did not miss a beat, and she has maintained a positive and professional attitude during this stressful period.” – Melissa Smith

5. Lorraine Ford – School of Nursing (Area 7) – 3 nominations

“Lorraine has worked diligently this semester to keep the faculty and students up to date on new information, school of nursing events, and the happenings of the college. She is always available when a project needs to be completed and works well with the student workers to get things done in a timely manner. Lorraine worked with several of the SON committees this Fall to prepare documents, notify students, and arrange for meeting space. Students often go to Lorraine with questions about the school or to simply speak with her, as her door is always open. Lorraine goes out of her way to smooth out complications when they arise and is quick to resolve issues before they negatively impact the faculty or the school. Lorraine is an excellent resource at the school of nursing and we are lucky to have her expertise on the staff. I highly recommend Lorraine Ford for the Golden Nugget award.” – Betsy Herron

“For many years Lorraine has been the all-around “go to person” in her administrative assistant role within the School of Nursing. Her “open door policy with faculty and students alike is beyond exemplary. She maintains a professional demeanor at all times and has been known to

“step up to the plate” during the most challenging of times. She takes ownership of her role and yet manages to go above and beyond with grace and humility. Recently, Lorraine assisted with newly admitted nursing students during a weekend “boot camp” which was an all-day affair. This particular assignment was tenuous at best and required attention to detail. Resourcefulness and creativity also had to come into play as we encountered technological, physical and other fundamental issues. We could not have gotten through this event without her. Lorraine is already a “gold mine” and I hope the patina of this deserved nugget rubs off and is recognized by those she touches.” – Maryalice Westman

“Ms. Lorraine Ford is an asset to the faculty and students in the School of Nursing. She makes herself readily available to help with paperwork, registration issues, and other matters. She repeatedly has assisted me with preparing agency letters for student clinical assignments which facilitates student learning. Her prompt attention to such matters improves student learning experiences and I am grateful for her assistance in this. While promptly and accurately completing her work duties, Ms. Ford maintains a positive attitude and for this I am grateful. Each day she reports to work with a smile on her face, greets me with enthusiasm, and works her hardest to assist the faculty in the School of Nursing. Her smile and positive words are appreciated and contribute to a positive work environment. I am grateful to work with Ms. Ford and believe she deserves recognition for not only her work duties, but also for her personal characteristics that make her a pleasure to work with. Thank you!” – Kelly Powers

6. Nancy Clarke-Jones – College of Computing and Informatics (Area 8)

“Nancy is our go to person in the College---handling multiple large scale events, room requests, and about a million other jobs. Nancy has an incredible work ethic, and she puts in more work than one human being could possibly be expected to do. Without her, our College couldn't function. Her knowledge of the organization and its workings keep us moving forward with the mission of our College. I would like her to know how much we appreciate her for these efforts. We're lucky to have her!” – Anonymous

7. Cheryl Ring – College of Computing and Informatics (Area 8)

“Cheryl has been a tremendous asset to faculty and staff of the College of Computing and Informatics for several years. Her hard work, kindness, and dedication to her job make it easier for everyone to do their job just a little bit better and with a happier attitude. We're lucky to have her!” – Anonymous

8. Jerry Lecomte – Police and Public Safety (Area 10)

“Jerry represents what an outstanding colleague is. He collaborates often, is approachable, friendly and kind. It is always very apparent that his genuine desire to help his colleagues and the students of UNC Charlotte is completely genuine and from the heart. Most recently Jerry helped my department- Center for Wellness Promotion- to put up and take down the red silhouette figures for our annual Silent Witness Project. This was not only helpful but extremely impactful to our campus as the project is about raising awareness about domestic and dating violence. Thank you Jerry!!!” – Nicole Madonna-Rosario

9. Jennah Bennett – Facilities Maintenance AVC (Area 11)

“Jennah is always cheerful and willing to help wherever she can. She brings a level of professionalism to her job that exemplifies the FM Business Office standards at their highest.” – Anonymous

10. Sherby Price – FM Portal Operations (Area 11)

“Sherby is a team player. Sherby has helped assist my Friday OS1 zone when in need of help due to the absenteeism and shortage of my area from June 2015 to July 2015. Sherby keeps a positive attitude when asked to help assist other areas. My zone is appreciated to Sherby Price in helping assist during the summer months of being extremely short in the McEniry area. With Appreciation from the McEniry Zone.” – Anonymous

11. Johnny Doyle – Housekeeping (Area 12)

“Johnny and Rochelle did a great job of preparing PORTAL to host the Ventureprise Charlotte Pitch Day reception on November 17. They were also very interested in the experience of the students, staff, and campus visitors. Plus, they are very nice to all whom they encounter.” – Anonymous

12. Clara “Rochelle” Marrow – Housekeeping (Area 12)

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13. Deborah Mayfield – Housekeeping (Area 12)

“Deborah has helped me so much since I came to work for her in CHHS zone as her adv lead tech. Now that I have been promoted to Supervisor, she continues to be just as helpful. I want her to know how much I truly appreciate her and all she do to assist me as I continue to grow at the university.” – Virgie Fewell

14. Allen Gayden – Housekeeping (Area 12)

“Allen is the advanced Lead technician in the McEniry Zone. Allen goes above and beyond to help assist the faculty/staff customers on a daily basis. Allen goes above and beyond the call of duty to help assist his coworkers and supervisor with projects. Allen is a great access to our B.E.S McEniry team.” – Katherine Humphries

15. Jerome Howard – Housekeeping (Area 12)

“Jerome is the advanced Lead technician in the McEniry Zone on the second shift team. Jerome received two good appraisal compliments from the Friday building faculty/staff members for going above and beyond to help assist them with problems. Jerome goes above and beyond the call of duty to help assist his coworkers and supervisor.” – Katherine Humphries

16. Terrell Morris – Facilities Maintenance Zone 2 (Area 15B)

“Terrell always goes above and beyond his normal work load and is very knowledgeable in all aspects of the maintenance of our buildings.” – Anonymous

17. Dennis Kowalski – Facilities Maintenance Zone 2 (Area 15B)

“Dennis is always willing to pitch in and give that helping hand whenever necessary. He brings back information from the staff counsel and shares with the team he is a great asset to the team. He tackles each task with a cheerful smile and is a pleasure over all to work with.” – Anonymous

18. James Pickard – Facilities Maintenance Zone 2 (Area 15B)

“For going above and beyond in helping a student retrieve their cell phone from a storm drain. The student was very upset about dropping this phone, James was able to remove the storm drain grate and retrieve the phone. He is always ready and willing to help out when ever asked and needed. He works well with our team, and is a good team player. Thank him for all he does.” – Anonymous