September Golden Nugget Award Recipients

1. Jennifer Ward – Chancellor (Area 1)

"Jennifer has been a great help to the Staff Council especially, to the Chair, providing much needed advice and guidance with regard to the meetings with the Chancellor and Board of Trustees. She has helped me in more ways than I can describe and made my reports to the BOT a less daunting task then it already is. Thanks Jenn for doing what you do!" – Jim Kay

2. Lora Bassett – Financial Aid (Area 2)

"I cannot thank you enough for your willingness to always give of your time and talent to serve on the Education and Events committee. Your service to UNC Charlotte and its staff are commendable and valuable to us all. You efforts have not gone unnoticed." – Celeste Corpening

3. Natasha Harrison – ITS-Telecommunications (Area 4)

"Natasha has helped me with countless issues I have had when contacting the IT Service Desk. She is always courteous, helpful and follows through in a timely manner until my issue is been solved. I never have to wonder if something I requested help with is still being worked on because she always gets back with me before closing out my ticket, even if my problem is something that cannot be resolved. She digs deep, researches and seeks help from her peers with an issue before declaring that a solution my problem does not exist. Natasha is absolutely the best! Every time I call 7-5500 I always say a secret prayer when the switchboard is answered that she will be the voice on the other end of the line who answers. Thanks Natasha, you're awesome!" – Anonymous

4. John Malarz – ITS CIO (Area 4)

"John came out and fixed multiple problems on my computer. I received a quick response on hooking up a third monitor and what items to order. He was also able to fix my problem with downloading documents from email. John was courteous and knowledgeable in regards to fixing all of the problems. I am so thankful for his dedication and understanding. People like him keep this University running smoothly!" – Anonymous

5. Simone Keith – ITS CIO (Area 4)

"Sometimes we have thankless jobs. I commend you on your seamless efforts of keeping ODS functioning properly and up-to-date. The recent upgrade was a great success due to your great efforts. Thank you for always supporting UNC Charlotte users well." – Anonymous

6. Tammy Allman – Housing & Residence Life (Area 5)

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7. Jerry Sellers – Housing & Residence Life (Area 5)

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8. Kimi Tippett – Public Policy (Area 6)

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9. Dave Frantzreb – College of Liberal Arts & Sciences (Area 6) – 2 nominations "Dave is a great team player and will do anything to help anyone. He is always there for help with IT questions and baking for the cake walk. He always has a smile on his face and a kind word for everyone. Thanks again Dave you are the greatest." – Lora Bassett

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10. Alison Walsh – College of Liberal Arts & Sciences (Area 6)

"Ms. Walsh goes above and beyond her duties to help fellow staffers and students. Not a day goes by that her contributions aren't felt throughout CLAS, and this is one small thank you for all of the long hours and work she dedicates to the University as a whole." – Anonymous

11. Renetta Darity – Controller (Area 9)

"Renetta Darity goes above and beyond her normal duties. Renetta exemplifies customer service that relates to payroll, Kronos, overtime, and nightshift differential. She stops and takes the time to answer numerous questions which are often not directly related to payroll. Renetta does all of this while maintaining her daily responsibilities. She is definitely a champion for the Payroll Department and the University as a whole." - Anonymous

12. Jerry Lecomte – Police & Public Safety (Area 10)

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13. Donna Kaber – Parking & Transportation Services (Area 10)

"Donna goes above and beyond the call of duty to ensure the efficiency of the parking department. She takes on multiple tasks along with her daily duties to be sure that things are handled properly. She even came in on her vacation day for half a day to assist with a department project. She is a great teammate!" – Anonymous

14. Maria Velasco – Housekeeping (Area 12)

"Maria is always smiling and always friendly and she is always busy working when you see her. Just want to say thank you and great job." – Anonymous

15. Katie Powers – Health Services (Area 13)

"Katie is the driving force behind the University's Community Garden project, from its humble and not so organic beginnings behind the FM building, to the very nice raised beds now being used at the old Alumni House. Katie has been the person responsible for so many tomato sandwiches across our campus! Thanks Katie!" – Jim Kay

16. Landon Martin – Automotive (Area 15A)

"He was hired as a mechanic, the way that he goes around to your shop to work on vehicles rather than drop them off is a great time saver and more efficient way to do things." – Anonymous

17. Ronnie Bell – Facilities Management Lock Shop (Area 15A)

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18. Neal Eudy – Facilities Management Zone 2 (Area 15B)

"Neal is an outstanding worker, and goes well out of his way to help others and sets a great example to his peers. He is a real team player and asset to UNCC." – Anonymous

19. Lyndsay Richter – Student Union (Area 17)

"Our area was recently tasked with a large project and short timeline which required promotion, signage and other design and writing components. Lyndsay was able to write, design, edit, advise and otherwise pull off miracles to get all of these pieces on time, accurate and welldesigned. Lyndsay is always there in a pinch, while still managing her general workload. My colleagues and I are incredibly thankful for Lyndsay." – Karen Shaffer

20. Lucian Wilhelm – Cone Center Conferences (Area 17)

"It is quite possible that everyone on campus knows Lucian Wilhelm because she is the keeper of the reservations process, but it is just as likely that not everyone knows what it takes to do this work and how truly lucky we are to have Lucian in this role. Much like a colleague shared about parking, we never think to thank the people in parking when we drive into work have a parking spot, the gates to get into the decks are working, and nothing bad happens to our vehicles; we also don't thank the person who makes sure the room we requested is actually available to us, with what we requested and as we requested it. In general, we let these colleagues know when something didn't go well, but often don't thank them when it met our needs. I would like to take this opportunity to thank Lucian for the times when the reservation works out exactly how I expected, when it doesn't and she quickly fixes it for me and the many times she goes above and beyond to fix it when I was the one who didn't get it right in the first place. Your work is appreciated!" – Karen Shaffer

21. Amanda Simpson – Belk College of Business (Area 18)

"Thank you for all the support with the Accounting events and the resume book! I am sure you were very busy and everything looked great!" – Robin Boswell