

July Golden Nugget Award Recipients

1. Shannon Homesley – Academic Affairs (Area 1)

“I replaced Shannon's old position as Business Services Coordinator for the Controller's Office. I am grateful that she is only one floor away in her new position working for Academic Affairs. She has assisted me numerous times with small questions and more complex processes. She is quick to respond and very knowledgeable. I get the impression that she was awesome at this job when she worked with CO staff and, no doubt, is an asset in her new position as well! Thank you, Shannon!” – Rebekah Hartberger

2. Sheila Swann – Financial Aid (Area 2)

“I nominate Sheila because no matter the question she always embraces it. Sheila has lots of golden nugget knowledge about Financial Aid and is always willing to help. She is an AWESOME team player and that's why she gets this award from me. Working in Financial Aid is not an individual sport; you must have a team player attitude about it in order to have success.” – Anonymous

3. Elyse Nichols – Financial Aid (Area 2)

“I nominate Elyse because she has displayed a true definition of what being a team-player means. Her willingness to assist me with preparing me for what type of calls I may receive for my assigned Financial Aid Call Center coverage and her availability has been nothing short of a blessing. Thank you Elyse for taking one for the team and getting me on my way.” – Anonymous

4. Patti Bowman – Financial Aid (Area 2)

“There is nothing more valuable than having a supervisor that will roll their sleeves up and be a team player. I am fortunate to say I have that in my supervisor Patti Bowman. I am very thankful to work with such an understanding person. This blurb will not do justice for what an asset Patti is to UNCC-Financial Aid but it will at least show my gratitude to her especially during such a busy time in our office. Thanks for your hard work and support Patti!” – Patrice Brown

5. Matthew Cole – Registrar (Area 2)

“Matt is always helpful anytime he is asked to search for a document, to train staff on new processes, or to serve as a backup when the office is short staffed. He is a true team player and always has a smile on his face. Thank you Matt for your wonderful service!” – Anonymous

6. Tyrone Dimery – Financial Aid (Area 2)

“This gentleman always takes time to help fully explain questions that come up daily. He does not mind going the extra mile to help me get the correct information to the student. He is very intelligent, knowledgeable and has a welcoming personality. He often checks on both Candace and I and is always willing to help assist with students when we have increased activity at the front desk. It is a pleasure to work with someone so dedicated to the work concerning Financial Aid. For these reasons I nominate Tyrone Dimery.” – Janice Jordan

7. Loren Striegel – ITS-Telecommunications (Area 4)

“I really appreciated that Loren saw that I was frustrated on the computer when he passed by and asked me what was wrong. I told him I was not familiar with the software of an old document that I was trying to update. He asked what I was working on and acknowledged he had worked with that in the past and stopped what he was doing and helped me get the document finished (I was leaving for vacation the end of that day). He didn't have to do that and I really appreciated him taking the time to help me.” – Kathleen Francus

8. Paula Gross – Greenhouse-CLAS (Area 6)

“Paula stepped in to be the Interim Director for the Botanical Gardens after the former director, Dr. Larry Mellichamp, retired after over 30 years of service. She will serve until the new director takes the position beginning in August. Paula has led the staff through this period of transition and has worked exceptionally hard to keep the facility running without incident.” – Anonymous

9. Annette Heller – Controller (Area 9)

“Annette is an amazing employee with many years of experience with AP, Travel and P-Cards. She provides exceptional customer service, has remarkable patience and admirable tact when dealing with employees via the telephone or face to face. She loves people, work hard and always tries to lift the spirits of those around her. I have never worked with a person who gives as much attention to detail as she does. Annette is an honest employee who takes her work very seriously. It is my pleasure to nominate Annette Heller for going over and beyond the requirements of her job to assist employees with questions, understanding of the P-Card process and travel questions.” – Patricia Bailey

10. Austen Braddock – Police & Public Safety (Area 10)

“Officer Braddock went above and beyond while assisting me with a student crisis. He showed the student kindness, compassion and was very helpful in making her feel safe and at ease during the process.” – Nicole Madonna-Rosario

11. John Cox – Police & Public Safety (Area 10)

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12. Jim Kay – Student Union (Area 17)

“Jim Kay is the most friendly, helpful, and welcoming person I've met since coming to UNC Charlotte. He goes out of his way to make people feel included, valued, and a part of the university community. As a new employee, this has been invaluable to me!” – Anonymous

13. Ayanna Morrison – Campus Activity Board (Area 17)

“For helping so much with the Billiard Clubs trips to the A.C.U.I sponsored tournaments and doing my travel for me!!” – Jim Kay

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15. Wayne Maikranz – Student Media (Area 17)

“Here for almost 30 years now, Wayne continues to serve as a pillar of our department and our unit. He's always willing to work with students, having an open-door policy for them to ask questions anytime. With so many years of experience at the state level, and in journalism, he's has a wealth of information in any given area. He's always willing to share that knowledge with staff and students. He has a great attitude and truly loves what he does. We all look up to Wayne as a mentor and role model.” – Kelly Merges