

Golden Nugget Award Recipients - September 2022

Date of submission	Nominee's Name	Nominee's Department	Area #	Reason for nomination
9/26/2022	Mitchel Cottenoir	Office of Assessment and Accreditation	1	The Office of Assessment and Accreditation has been under-staffed due to position vacancies, yet the University had a major accreditation report due in September. Mitch stepped up to work on the report, in addition to his regular duties as assessment director for student learning outcomes. It's impossible to express how much extra time this project took, but through data collection and multiple revisions, Mitch never complained. He and Dr. Christine Robinson made sure that the report was well-written, comprehensive, and delivered not just on time but early.
9/27/2022	Catherine Denis	FM Human Resources	2	<p>Cat Denis started with the University in June of 2022. She has made a significant impact in the short time she has been with the University. FMHR has been without two HR Specialist as of July. These positions are responsible for serving as consultants to FM hiring managers on the position management and recruitment process. When Cat realized two team members were leaving, she volunteered to learn the position management and recruitment processes so that she could train the new HR specialist once we've hired them. Cat quickly learned the processes. Hiring managers have reached out to me to tell me how fantastic it is working with Cat. Note that these these processes are not a part of her job duties. She took on the additional duties and maintained her own work duties.</p> <p>I am so grateful for Cat Denis. She has jumped in to take on things even when not asked. She has spent time listening to FM employees and working to build a strong and trusting relationship with them when they've had concerns. Her commitment and dedication to this University, FM and the FMHR Team has made it possible for me to do my job. She is a rock star and I am so thankful to have her on our team.</p> <p>Thank you, Cat Denis!</p>
9/26/2022	Jill Gosnell	Office of the Registrar	2	Jill schedules office interviews, distributes mail, and works with housekeeping to replace the breakroom paper towels or report bathroom needs/repairs. Jill helps keeps the Office of the Registrar on track! We appreciate all her help!
9/26/2022	Brooke Brown	Career Center	3	Brooke put together the largest career fair EVER in Charlotte's history! There were over 3,000 students in attendance and over 1,000 recruiters! She worked tirelessly for two weeks straight to put on an amazing event! Her dedication to ensuring everyone has a fantastic experience is like no other. Way to go, Brooke! We are so proud of you and thankful to call you a teammate! Thank you for ALL you do!
9/26/2022	Debbie Rose	University Career Center	3	Throughout the past summer Debbie has helped me identify the skills I need to advance within the University, even though that might mean I move on from our department. She then set aside some of her time to train me in budgeting procedures and student hire paperwork which could help me move forward professionally. She is always open to my desire to continue learning. Thank you Debbie!
9/29/2022	Jennifer Galecki	Office of Institutional Effectiveness & Analytics	3	The enrollment Census report is one of the university's most important data sets. One important person behind the scenes who makes sure the data is valid and accurate is Jennifer Galecki. Prior to every semester, Jennifer runs quality assurance reports on student data - most often on a daily basis in the weeks leading up to Census. She determines which office (undergraduate/graduate/registrar/etc) should receive the data to investigate and correct it. Jennifer lets us know when the UNC System Office is looking at new data sets, and she makes herself available to explain when there are questions about where the data is stored in Banner and what needs to be done. She remembers all of the exceptions to the rules that have developed over the years and takes them into account when writing her reports. The day before and day of Census is really busy. Jennifer has to run the reports and get them out by certain times, so she is up very early or late at night to run these reports and get them out to her colleagues. Then, she remains on call until a clean census run is completed. After Census, Jennifer drops off goodies and thanks her colleagues who have been instrumental in cleaning the data. Thank you, Jennifer for your knowledge and dedication to the census report, for your baked goodies, and for being a wonderful person.
9/16/2022	William Ingram	HRL	5	William goes above and beyond the call of duty. I tasked William to work on appliances like, washer\dryers, stoves and refrigerators. He has really stepped up for us. I have had several Zone mechanics tell me how much help he has been. William is a joy to work with and always has a great attitude.
9/14/2022	Dr. Victor Mack	Pre-College STEM	7	Dr. Mack moved into a new position in the College of Education, and I was hired into his previous position. He has been incredibly generous with his time and energy, helping me answer questions, field issues, and organize events. He has gone above and beyond, and, on top of all of that, is an engaged community member doing great things for the Charlotte community, our campus, and the College of Education.
9/22/2022	Vivian Klentos	International Student & Scholar Office, International Programs	7	<p>Vivian is so great with the students, and not just her students. Vivian will attend events organized by the other units in the Office of International Programs, such as the English Language Training Institute and the Office of Intercultural and Educational Experiences, and support their students as well. She recently recommended several international students for a Program Assistant position within the Office of Intercultural and Educational Experiences and encouraged those students to apply, which was hugely helpful. She really has a way with the students, and I am sure the students feel it too.</p> <p>Vivian also serves on the Social Committee within the Office of International Programs and helps organize fun activities for the staff. She adds levity and laughter to the office, and I thoroughly enjoy working alongside her!</p>

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9/1/2022	Ryan Reichert	Environmental Health & Safety	10	Ryan is a new member to the EHS office and has really hit the ground running. Ryan is always on task and will lend a helping hand to anyone in the campus community. I really want to give Ryan a shout out for all the work he is doing with the 2022 Department of Insurance Inspection.
9/21/2022	(Clara) Rochelle Marrow	BES	12	Rochelle went above and beyond when asked to take care of an area that was outside of her normal area of responsibility. Not only did she perform the task in a timely manner, she portrayed a willing spirit and never complained. She exemplified the spirit of an employee that wanted to deliver World Class Customer Service, no matter what, and she did. I appreciate her because she understands that the cleanliness of the university is our department's priority, and she delivered as usual.
9/30/2022	Catherine Harris	BES	12	I nominate Catherine Harris, for her OS1 High Performance Team Cleaning Expertise, Catherine, willingly help assist with the OS1 training for the new onboarding employees, Catherine, goes above, and beyond, to train and perform tasks with quality assurance.
9/30/2022	Darion Quick	FM BES&R	12	I nominate Darion Quick for his cross-train campus wide service, he provided during the Housing Residential Life project, Darion took on additional duties, participating in the HRL project, but even during the challenge's times, Darion carried out his duties efficiently.
9/30/2022	Meheza Zimari	BES	12	I nominate Meheza Zimari, for being a team player, she goes above and beyond to assist the new onboarding employees, in the OS1 High performance Team Cleaning process. The team can always depend on Meheza, to report to work, and willingly help others.
9/21/2022	Pershell Leak	BES	12	Pershell went above and beyond when asked to take care of an area that was outside of her normal area of responsibility. Not only did she perform the task in a timely manner, she portrayed a willing spirit and never complained. She exemplified the spirit of an employee that wanted to deliver World Class Customer Service, no matter what and she did. I appreciate her because she understands that the cleanliness of the university is our department's priority, and she delivered.
9/30/2022	Sam Coleman	FM Recycling	12	I nominate Sam Coleman, for going above and beyond to meet the BES&R campus wide, cleaning schedules during challenging times. During the three course of the pandemic, the BES&R staffing face challenges, and technicians had to take on additional tasks, and cross train to support the campus wide schedule, however, Sam Coleman, willingly acceptable additional tasks and is always willing to help assist his colleagues in completing their tasks. Sam has a great attitude toward his colleagues, and the job.
9/30/2022	Sintanis Joline	FM BES&R	12	I nominate Sintanis Joline, for excellence team work, and his excellent attendance, I can always count on Sintanis to report to work, and on time. Sintanis has sufficient job performance, has been a great contributor to our BES&R team.
9/30/2022	Terry Jeziorski	FM BES&R	12	I nominated Terrence Jeziorski for his contributions to the campus wide cleaning project for the Housing Residential life department.
9/21/2022	Marisa Elston	Auxiliary Operations	16	I would like to thank Marisa Elston for all the help and support she has given to Business Services. She has stepped up to the plate and shared her time and expertise with all of us who have needed it. It has meant so much to me to have her help and encouragement. I appreciate her willingness to jump in and get the job done. She is a valuable part of Business Services and the effort she puts in around the office doesn't go unnoticed. She is a true example of a 49er!
9/7/2022	Audrey Sanders	Student Union Building	17	Audrey has done a great job in the Student Union Building since she was hired. I have had people come up and let me know that she does an outstanding job in the union always has a smile on her face and always willing to help where she can. I have also been told of people coming up to my Steve Williams (Manager) letting him know that she is doing a great job. I'm very happy that we have her on our team. Thank you.
9/19/2022	Randy Barnhill	Popp Martin Student Union	17	Randy has been so helpful and kind as he helps us setup the Center for Student Involvement space and individual offices. He works so hard and is always available to help when we need and is always in a good, positive mood. We so appreciate him!
9/6/2022	Benny Goode	Facilities Management-Zone-3 Dubois Center	18	On Tuesday August 30, 2022 before the start of the shift (approx. 5:45a.m) BES employee Calvin Hough notice a large amount of water in the hallway on the 10th floor at the Dubois Center. The mechanical room had flooded. After the supervisor evaluated the area and notice it was a maintenance issue. The maintenance team was contacted. Benny Goode was already in building. Althea Cook assisted Calvin until Benny arrived. The BES team Regina Goodridge and Mildred O'Neal used the equipment to extract the water from the hallway. Benny retrieved some equipment and came to help out. Soon Richard Crenshaw and Kenyel Spaulding arrived on the scene. Several hour later the problem was corrected by the Dubois Center maintenance team. Thanks to Benny for his quick response.

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9/6/2022	Calvin Hough	Facilities Management-BES Dubois Center	18	On Tuesday August 30, 2022 before the start of the shift (approx. 5:45a.m) Calvin notice a large amount of water in the hallway on the 10th floor at the Dubois Center. The mechanical room had flooded. Calvin told his supervisor and he was informed to clock in, to make use the area was safe, and to use the proper equipment to extract the water from the room. Calvin's teammates Mildred O'Neal and Regina Goodridge help to remove the water from the hallway. After the supervisor evaluated the area and notice it was a maintenance issue. The maintenance team was contacted. Benny Goode was already in building. Althea Cook assisted Calvin until Benny arrived. Benny retrieved some equipment and came to help out. Soon Richard Crenshaw and Kenyel Spaulding arrived on the scene. Several hour later the problem was corrected by the Dubois Center maintenance team. Thanks to Calvin for be aware of his surrounding.
9/6/2022	Mildred O'Neal	Facilities Management-BES Dubois Center	18	On Tuesday August 30, 2022 before the start of the shift (approx. 5:45a.m) Mildred teammate Calvin notice a large amount of water in the hallway on the 10th floor at the Dubois Center. The mechanical room had flooded. The BES team Mildred O'Neal and Regina Goodridge used the equipment to extract the water from the hallway. After the supervisor evaluated the area and notice it was a maintenance issue. The maintenance team was contacted. Benny Goode was already in building. Althea Cook assisted Calvin until Benny arrived. Benny retrieved some equipment and came to help out. Soon Richard Crenshaw and Kenyel Spaulding arrived on the scene. Several hour later the problem was corrected by the Dubois Center maintenance team. Thanks to Mildred for being a team player.
9/6/2022	Regina Goodridge	Facilities Management-BES Dubois Center	18	On Tuesday August 30, 2022 before the start of the shift (approx. 5:45a.m).Regina teammate Calvin Hough notice a large amount of water in the hallway on the 10th floor at the Dubois Center. The mechanical room had flooded. The BES team Regina Goodridge and Mildred O'Neal used the equipment to extract the water from the hallway. After the supervisor evaluated the area and notice it was a maintenance issue. The maintenance team was contacted. Benny Goode was already in building. Althea Cook assisted Calvin until Benny arrived. Benny retrieved some equipment and came to help out. Soon Richard Crenshaw and Kenyel Spaulding arrived on the scene. Several hour later the problem was corrected by the Dubois Center maintenance team. Thanks to Regina for being a team player.
9/6/2022	Richard Crenshaw	Facilities Management Zone-3 Dubois Center	18	On Tuesday August 30, 2022 before the start of the shift (approx. 5:45a.m) BES employee Calvin Hough notice a large amount of water in the hallway on the 10th floor at the Dubois Center. The mechanical room had flooded. After the supervisor evaluated the area and notice it was a maintenance issue. The maintenance team was contacted. The BES team Regina Goodridge and Mildred O'Neal used the equipment to extract the water from the hallway. Althea Cook assisted Calvin until Benny Goode arrived. Benny Goode retrieved some equipment and came to work on the problem. Soon Richard Crenshaw arrived on the scene to assist Benny Goode. Kenyel Spaulding soon arrived to evaluate the problem and to support the team. Several hour later the problem was corrected by the Dubois Center maintenance team. Thanks to Richard for supporting his team.