

# June 2017 Golden Nugget Winners

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## Area 2

### Lisa Meckley

I think for someone to really understand what the Communications Studio for Enrollment Management does, they would have to spend a few days with us. Tasks from designing publications, creating communication plans to sending out email communications for EM is done by us.

If you look at her calendar, Lisa Meckley is constantly meeting with departments to improve communication and make sure we are sending the proper message to current and prospective students. She stays on top of new things that are going on and changes that are taking place.

Lisa not only guides me to be a better employee, but she challenges me every day to do things out of my comfort zone. She always gives me the opportunity to design things on my own before she steps in with suggestions. She has prepared me to be in the position today, where I can reach out to vendors and request quotes, proof projects for the printer, meet with departments about projects, send mass email communications to students and keep the communications team on track with projects and deadlines. She encourages me by setting goals and making sure I am completing them without micro-managing.

One of the printers we use entered different publications created by our department to PICA Awards. This is a way for the printer to show what they are capable for printing for various customers. It is more for the printer to get recognized for having this award, but it takes a good graphic designer with communication skills to tell the printer what they want. Over the past two years, 4 of our pieces have won an award. Lisa works hard to ensure we create publications that are eye catching, professional and well-designed. She deserves credit for all her hard work she does on publications.

Lisa always has a great attitude when she comes to work, never stresses (or at least never shows it) and is always giving me the opportunity to grow professionally as an employee.

Of course, this is only a small insight on the type of Supervisor Lisa is, but it's a good idea on how dedicated she is to her job. She deserves a lot of credit for the banners, posters, brochures and even yard signs you see

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around campus. The EM Communications Studio would not be same without her! – Kayla Picca

### **Area 10**

#### **Joy Finney**

This is not the first time that Joy Finney has gone above and beyond to get resolutions for employees, she does it everyday here at UNC Charlotte, but this time her actions have probably helped state employees all over NC. When the State Health Plan rolled out information about the current dependent audit, and provided a list of appropriate documents employees could use to prove dependents were legally part of their family, they did not take into account employees who may have step-children with different last names and whose birth certificates may not have listed both parents. This is a fairly common issue and there is no telling how many state employees this affected.

Joy reassured me that we would get this taken care of and reached out to her contacts at the state who admitted they had not considered this possibility and the State Health Plan amended the list of documentation that could be used to verify step-children accordingly. Joy not only helped me and my step-son get relief and reassurance that he could stay on my insurance but countless other state employees who may have found themselves in the same situation. Thank you so much Joy for your dedication to state employees and helping them! – Anonymous

### **Area 11**

#### **Pamela Duff**

Pamela works in Facilities Information Services (FIS) and is always kind and considerate when dealing with customers, co-workers, everyone. During "year end" activities there have been lots of computer upgrades/replacements, etc. and she has made sure FM is covered. Unsung heroine for sure!! -Anonymous

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## **Area 12**

### **Mary Chavez**

On June 8, we moved back to our offices following a 3 month departure during renovations. Over that time the associate vice chancellor's suite (Beverly's space, Phil's office, and the conference room 206) could not be cleaned or dusted because of construction and also Phil's office was used for storage. Phil and I visited the space two days before the move back and the dust was very obvious. She was unable to dust with items on the tables and desk. I moved those items on Wednesday around 6 pm. When we moved in the next morning, there was a tremendous improvement. Our desks and book cases shined. It was a breath of fresh air to walk into the space and see it so clean. We were very impressed. We realize it is tough to do extra cleaning especially of Wednesday's which is detail day. We appreciate Mary's extra effort in getting our space ready for our return on short notice. – Beverly Imes and Philip Jones

## **Area 16**

### **David Goins**

David has taken the time to share his Web Focus and University data knowledge with new co-workers in other departments to help them understand organizational structure of the data and how to best access it to make their jobs easier. His patience and willingness to help is greatly appreciated. -Tricia Gareau

## **Area 17**

### **Bertram Spence**

Mr. Bertram Spence is a great asset to our department and the University! Mr. Spence shows a lot of initiative to improving the appearance of the Student Activities Center primarily floor care. He was tasked with this assignment over the past few months and he has gone over and above in short period of time to ensure that the floors are maintained in excellent condition on a more frequent basis than had been done previously. He shows great care for our equipment and machinery and promptly communicates any issues or findings directly to supervision.

Additionally, Mr. Spence showed great leadership when volunteering to mentor a temporary employee; and as a result of the training he provided, the temporary employee's skills exceeded that of other candidates when he applied for the full-time position.

Keep up the excellent work! –Anonymous

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### **Denise Lee**

Denise Lee contributes to the department in a very positive way and is a great team member.

She goes beyond the call of duty to volunteer and pitch in during periods of heavy workload with a great attitude. Recently we had very heavy rain, Denise took it upon herself to walk the entire building to inspect for leaks. She reported back promptly which allowed us to address the issues before property was damaged. Additionally, she is ready to assist in any way in the absence of the Lead Tech. Awesome Job! -Jerome Howard

### **Area 18**

#### **Abigail Brown x2**

Abby Brown continually goes above and beyond in her position as Assistant Director with the SCPD in Belk College of Business. I noticed this was a part of her mentality when I first started work this past September. Abby graciously helped train and develop the two newest employees in the office. Almost a year later, she has not grown tired of my questions or sharing her experience on campus.

Most recently, Abby has led the charge in making sure the SCPD continues to run smoothly despite being short-staffed. In just the past month, she has taken on a new role with the Business Learning Community. She took the initiative to develop a 2017-2018 SCPD plan, which included new programs based on her research and benchmarking with other institutions. Her creativity in researching what has been done and her ability to see how it would work on our campus has me motivated for the upcoming fall semester. In fact, she's just premiered an internship photo contest in which she provided not only contest details and marketing, but went above and beyond by creating a strategic plan to get the most value out of this event. She's taken on an increased teaching load, yet, still continues to manage her job responsibilities. While Abby has stepped up to more responsibility, I am impressed by her ability to drop everything to listen to students or meet with employers- and even to check in on her colleagues. -Stefani Thachik

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### **Abigail Brown**

I'm coming up on my 1 year anniversary at UNC Charlotte. When I reflect on my time at the University and who has had a great impact on my experience, Abby Brown is the first person who comes to mind. Abby has been a huge part of the success of our office. She is always thinking ahead and wanting to plan for the future. She has been critical in developing new initiatives like the Internship Photo Contest and innovative by utilizing new, creative tools like Canva to take our advertisements and marketing to the next level. Abby has truly been an inspiration and role model for me as a new employee. -Sarah Mitchell