

March 2017 Golden Nugget Winners



Area 4

Mack Sapp

This morning I entered a work request for the purchase and installation of two new phones for new employees coming next week. I requested the installation by Monday. Well, two hours later, Mack Sapp is here with the phones! What prompt service!! The last time I ordered phones, it took several days for various reasons. Mack is always courteous, helpful, and kind. Much appreciated!! – Beverly Imes

Area 5

Ricky Smith

Even though is always busy he is always willing to help everybody. He works very hard. I just want to thank you for everything you do for us. – Delys Espinal

Rick I just want to let you know that you are very indispensable to our department and we appreciate everything you do for us. I always wonder where you get all that energy you have. Thank you Mr. Smith. – Anonymous

Bridget Johnson

I am so proud of you Bridget you are a very good supervisor. Thank you for everything you are doing for us. – Anonymous

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Area 10

Jeremy Golden

Each member of the Mail Services team has been helpful when needed. More recently, Jeremy Golden handled special requests to have items pulled from mail that had already been sent to the mail center. It was raining and cold outside. Jeremy, without any hesitation, willingly fulfilled TWO separate requests to deliver items to the Payroll Department in the same rainy and cold day. Jeremy is truly Golden! He is always professional and extends additional support and it does not go unnoticed! Thank you again Jeremy for being such a gentleman while performing the above call of duty to support the Payroll Team in Reese!!! – Tahnett Mack

Area 11

Pamela Duff

This recognition is to acknowledge Pamela Duff, Business Solutions Analyst, for going above and beyond to assist us as we transitioned on March 3, 2017 to temporary swing space (Hickory building) in preparation for the Second Floor Renovation in Facilities Management.

Twenty people moved their offices and each were required to unplug and reattach their computer and telephone cables/cords/equipment after it was delivered to the swing space.

Pamela took the initiative to install several of the computers before we were on site. This is a tedious and arduous task, but she did it without us asking. She also ensured the copier/printers were connected and worked properly before she left. She made multiple trips (walking) to Hickory from the FM/PPS building that day to assist us in whatever way she could.

This is above and beyond expectations. It was a huge time saver for us, though. I, for example, had three computers (three offices) and six monitors to install and they were all done before I arrived shortly after 1:30 pm.

Pamela is a great asset to our department and to the University. She is customer focused and does everything, and I mean everything, she can to accommodate the need.

Thanks Pamela! – Beverly Imes

Area 12

Steve McMiller

Thanks for all your help and hard work keeping Portal looking good, and for always having the answers to my questions. I'll miss our daily discussions. - Anonymous

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Area 18

Deb Bowden

Thank you for going the extra mile to help prepare and present the College in the best way possible. – Anonymous

Chartwells

Mary Jenkins

I have seen Mary in action twice now. She is always professional, courteous, and handles situations with ease. She was the supervisor at Staff Council's Fall Festival in October 2016. She did an awesome job handling issues that arises and employees that were not performing up to par. As the previous Education and Events chair and now Vice Chair, we really appreciate your dedication and service to the Staff Council and University as a whole. I was able to witness her at the last BOT meeting. Again, I saw her handle missing orders with ease, professionalism, and promptly. So, I just wanted to say kudos to her. – Celeste Corpening