

## October Golden Nugget Award Recipients

1. Jessica Taylor – Education Abroad (Area 1)  
“Jess brings a great spirit to our office while working tirelessly to launch our new electronic system and advise students through the entire study abroad process. She is a fantastic member of our team!” – Rayna McGinley
2. Diane Hancock – International Programs (Area 1)  
“Diane has worked tirelessly to support and organize important aspects of the OIP International Festival.” – Anonymous
3. Jeanne Huber – International Programs (Area 1)  
“Jeanne works tirelessly to better her program and department. She brings excellent ideas to the table that pertain to both administrative and teaching roles. She is an asset to her team and the University.” – Stephanie Stewart
4. Jackie Williams – Financial Aid (Area 2)  
“Jackie Williams is a leader who shows great integrity in all facets. When the workload is heavy or when one of our team is out, she has no problem jumping in to help us complete the work to assure deadlines are met. In the face of unfortunate circumstances, she stepped out as a leader, giving us guidance and keeping us all strong. We appreciate the fact that we know we can count on her support, wisdom and professionalism at all times.” - Your Loan Processing Unit, Peggy Harkness, Jackie Thomas, and Kim Hight
5. Joye Palmer – EPIC (Area 8)  
“Joye is a highly motivational person. You just get energized once you meet her, just the perfect juice you need when you’re down.” – Anonymous
6. Tanya Nicholson – Controller’s Office (Area 9)  
“Teamwork is not always easily accomplished so when it is as evident as it is with Tanya and Tammy it should be made known! They have worked together cross training on their own in various duties and work out helping each other when work volumes are heavier for them both. I see the teamwork every day and it is so appreciated! Thank you Tanya and Tammy for your excellent example of Teamwork!!” – Darlene Childress
7. Tammy Lail – Controller’s Office (Area 9)  
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**8. Darlene Rockwell – Financial Systems Support (Area 9)**

“Darlene always gives 110% in whatever she does. She is always willing to help and often goes above and beyond her regular job responsibilities to assist co-workers and others. She is very quiet and does not need to be the center of attention but she usually the person behind the scenes keeping everything together. Without her many of the things we do in Financial Services would not be possible. Thank you Darlene!” – Anonymous

**9. Annette Hamilton – Controller’s Office (Area 9)**

“I am pleased to nominate Annette Hamilton for the Golden Nugget Nomination. Annette is dependable, efficient, and gives much attention to payroll related questions or concerns especially regarding employees leave and Kronos information. In addition to handling and processing leave forms manually, Annette also willingly works with Human Resources and Financial Systems Support on the Kronos project. Although there were some challenges with the transition to Kronos, Annette adapted to the process quickly and effectively. Annette understands that Kronos is new and a change for the campus community, therefore being sensitive and accurately with her response to Kronos questions and concerns. I have seen Annette resolve payroll conflicts and handle difficult situations with remarkable patience and admirable tact. Annette always put the customer first, whether internal or external customers. Annette is a team player, has a very positive attitude and great work ethic. She loves people, works hard and always tries to lift the spirits of those around her. Annette’s customer service does not end with her office work or environment, she assist students and visitors with directions and locations of buildings and services on campus as well. I am pleased that Annette is part of the Payroll team! She represents the values of UNCC very well. She definitely deserves the "Golden Nugget" award!!” – Anonymous

**10. Roberto Ortiz-Zayas – Technical Operations and Planning (Area 10)**

“Roberto shows enthusiasm in all of his work and always seeks to find improvement in processes, techniques, and in people’s perspective on change. He often is willing to speak up and to do the ground work to aid in promoting improvements! He goes out of his way to increase awareness for those around him of how we can all work to push to strive for the best and to look past the difficulty of change to see the value in it! His professionalism is always a constant and his happy enthusiastic personality is infectious! Roberto truly makes UNC Charlotte shine and a better place to work!” – Terri Howell

**11. Gregory Towne – Housekeeping (Area 12)**

“Greg fills in for the 2nd shift lead to take time off even though there is no extra compensation for him. He never complains and does a great job. Thanks Greg, we really appreciate your help and support.” – Virgie Fewell

**12. Shari Thompson – Housekeeping (Area 12)**

“Shari fills in for me whenever needed and volunteers to work over on an as need basis. I want her to know that her efforts are appreciated. Thank you Shari.” – Virgie Fewell

**13. Uma Pandya – Housekeeping (Area 12)**

“I want to let Uma know how much I appreciate her efforts helping out while I was on vacation. Thanks Uma.” – Virgie Fewell

14. Lacy Brumley – Facilities Management Zone 2 (Area 15B)

“Lacy installed new key boxes throughout zone 2. After this was all completed there was a change made, he had to go back and install another box at each location without complaining or incident. It is a great honor to work with such a nice and professional person.” – Anonymous

15. Lee Baker – Facilities Management Zone 2 (Area 15B)

“He worked on the key box project with Lacy Brumley and they are a great team.” - Anonymous

16. UNC Charlotte Staff Council

“Thank you Staff Council for once again putting together a fantastic Fall Festival. Good job with the weather, too. Everyone seemed to have a great time, the food was great, the games and activities were tremendous fun, and I hope the charitable donations were successful. Thank you all for your hard work, time and dedication to show appreciation to the UNC Charlotte staff community. You all are the Best!” – Anonymous