

January Golden Nugget Award Recipients

1. Lindsey Harris – Parking & Transportation Services (Area 10)

“Lindsey has been instrumental in upgrading PaTS Software and Hardware in a time critical process. She has maintained a positive Can Do attitude, unselfishly contributing her time and skill.”

2. Janet Miele – Housekeeping (Area 12)

“Janet is an excellent employee. She maintains the Harris Alumni Center extremely well. We often get compliments on how nice and clean our building looks. We rent our facility to faculty, staff and students to host conferences, seminars, workshops, banquets and parties. Janet is thorough and detailed oriented as she cleans and maintains the building. She goes above and beyond. There is a noticeable difference when she is not in the office and there is a substitute housekeeper. We consider Janet as part of the Alumni Affairs team.”

3. Phillip Brown – University Communications (Area 1)

“Phillip is most likely the hardest working person on the Public Relations team. He is the editor of Inside UNC Charlotte and produces a huge volume of original content every day for the staff/faculty internal news portal. He also edits everything that is submitted to Inside from all colleges. The team uses that original content for all our many venues of communication including news releases, news briefs, homepage spotlight content, all manner of social media posts, etc. He writes regularly for UNC Charlotte Magazine for Friends and Alumni. Phillip is consistent, dependable and always ready to help a team member. He crosses over multiple departments in the advancement division to assist in drafting a wealth of written material for colleagues. He is the author of all that is written and most of what's spoken for the University's Giving Green initiative. People from all across the University send him notes of thanks for his efforts in promoting their work and research. Phillip is a valuable colleague and the PR team and indeed, the University, would be a lesser entity without him.”

4. Alison Wilson – Library Special Collections (Area 3)

“Alison began her work at Atkins library as an undergraduate student employee, joining the full-time staff soon after her graduation. For over 30 years she has served the library with care and devotion as an exceptional supervisor, co-worker and tireless advocate for both our patrons and our collection. Always the first to embrace innovation and technology, Alison has mastered each transition from paper to digital with aplomb. She has learned everything from the card catalogue through 3 different on-line systems. Her efforts with student employees, both personally and administratively have made her indispensable to the library. Her skills in public service have led to her work at 4 different public service desks with her currently assisting research at both the Information Desk and in Special Collections. She is without question the best one-on-one trainer I have ever encountered. Alison has spent her entire time at Atkins working directly with Government Documents. Over her tenure here she has managed both

processing and reference for local, Federal, State and United Nations publications, building our Federal Depository collection to a one time peak of 76 percent. Recently her duties have included overseeing the disbanding and discarding of that same collection after our move to a more electronic emphasis. The current switch to the WMS system has resulted in an increased workload for Alison as she quickly became a resident expert on its workings and a library-wide practical problem solver - both finding and fixing the many issues of implementation.”

5. Paula Lail – Facilities Management Zone 2 (Area 15B)

”Paula goes above and beyond with her work and with helping others whether in our department or another! She really stands out for zone 2.”

6. Joshua Hertel – Graduate School (Area 3)

”Josh works TIRELESSLY to ensure the success of students in the programs he manages. Every day he goes out of his way to help students, even though he wears many hats and is excruciatingly busy.”

7. Lorraine Ford – College of Health & Human Services (Area 7)

”I feel Lorraine Ford is much deserving of this nomination because she always has a can-do attitude. Despite a heavy work load, she is always willing to stop and help and does so with a smile. She deserves a pat on the back! Thank you to her for making our days so much easier!”

8. Deborah Keady – Housing & Residence Life (Area 5)

”She has always been so kind and willing to learn. She listens (which sometimes is all you need on a switchboard) and handles herself with such soft professionalism --- but for me she even took time out of her weekend to help me in a situation. Only the kindest of people would give you part of their very coveted weekend to help out a co-worker.....and I just wanted her to know it was noticed.”

9. Ernest Purifoy – Student Union (Area 17)

”Ernest has great devotion to duty and customer service skills. There is nobody that he interacts with personally or professionally that he doesn't take the time to give a friendly greeting or provide them with assistance on problems or projects.”

10. Trever Swint – Student Union (Area 17)

”Trever works with over 100 student employees who are in charge of production and customer services. His patience in working with so many diverse students in so many different settings and situations is nothing short of amazing. He deserves a nugget in his sluice pan!”

11. John Ennis – Housing & Residence Life (Area 5)

12. Paul Vogt – Housing & Residence Life (Area 5)

”I am writing to pass along some thanks and to give recognition to Paul Vogt and John Ennis. They were a HUGE help last night while I was on duty!! Not only did they fix the issue with the toilet, but they really pitched in with the cleaning of the apartments. Special thanks to Paul, who helped pull up water, but then, instead of just waiting for Housekeeping to arrive, grabbed a Housekeeping cart and mopped. Essentially, I really appreciated the fact that he didn't just fix the issue and leave. He stuck around, to make sure the issue was fixed, but also to make sure every issue was taken care of (cleaning, sanitizing, etc.). I really, really appreciated that, and I wanted to make sure you knew that.”

13. Nicole Harris – Info & Technology Services CIO (Area 4)

“Nicole is so very helpful and accommodating to me with my many questions and needs for the Charlotte Engineering Early College. She approaches her work with a "can do" attitude and is willing to find solutions to the many challenges we have faced in creating this new program on campus. Just yesterday, I sent her listings of over seven new courses to be added into Moodle for the beginning of spring semester at the high school (which began yesterday) and she had these courses created for me today. I truly enjoy working with Nicole and appreciate the many things she does for me!”

14. Solomon Franklin – Housekeeping (Area 12)

“I would like to nominate Solomon Franklin for the Golden Nugget Nomination. Solomon has put a great effort into our department (Building Environment Service) Solomon has implemented continuous improvement training and development. He has implemented a process that identifies Building Environment Service department as first class citizens, his actions and participation has encouraged the BES employees to feel proud and take on opportunities for advancements. Solomon initiated the BES reorganization process that our department is presently implementing for OS1 new operation process on March 1, 2015. Solomon has made a tremendous different in our department and for the University as it continuous to expand, grow and strive toward an Ivy League University.”