



Golden Nugget Awards – Nov. 2017

Area 1

Roderick Lorenzen

Submitted by: Melissa Smith

Nominee's department: Center City

Reason for nomination: I was hosting a meeting at Center City, and when I arrived, I realized I was missing some important documents. I tried printing the document several times using the Inkspot application, but was unsuccessful. My meeting was about to begin, so I was under a great deal of pressure to produce the documents. I visited the Center City Facilities Office on the 4th floor and explained my problem to Mr. Lorenzen. He asked me to e-mail the documents to him so he could print them for me. He was incredibly kind to drop everything and help me with my problem. His relaxed, reassuring demeanor helped calm me. I cannot thank him enough!

Area 2

Christa Edwards

Nominee's Department: Undergraduate Admissions

Reason for Nomination: Christa has worked, tirelessly, for the last several months while we have been short-staff, to assist in training and to pick up additional work to ensure the team hasn't missed a beat. She quietly looks for work that needs to be done and she does it with a cheerful attitude. She makes our office a better place to work!

Le'Aira Hames

Nominee's Department: Undergraduate Admissions

Reason for Nomination: Our office has been understaffed the last few months and Le'Aira has worked hard to ensure that our service to students has not suffered. She has taken on additional work to ensure that the team continues to meet its goals. She doesn't mention the additional work or ask for praise, but we notice the work she is doing and appreciate it. It makes our office run more smoothly.

Michelle Hypki

Nominee's Department: Niner Central

Reason for nomination: Michelle delivered training to our new Niner Central department regarding the Office of the Bursar. She made sure we as a team, knew the material and was able to train a wide variety of employees -some of us had Bursar experience, some of us didn't -and she was able to deliver the training in such a manner that we were all able to follow along. She never hesitated to answer questions or let us know that she'd have to find the answer from someone else, she gave a PowerPoint of her training and she is always willing to answer questions, even after the training!

Sharon Moses

Nominee's Department: Office of Undergraduate Admissions

Reason for Nomination: Sharon is such an integral member of our team. With travel season upon us, Sharon has jumped in to assist admission counselors with reviewing applications while we are out recruiting students for the 2018 -2019 cycle. Often times, this means juggling her responsibilities along with reviewing applications for several counselors at the same time. Sharon works without complaining and always checks in with you. She always has a smile on her face, is constantly seeking opportunities to learn. We could not do the work we do in admissions with Sharon and I'm excited to nominate her for a Golden Nugget award.

Katie Ramstack

Nominee's Department: Enrollment Management

Reason for Nomination: Katie has done a great job with the Gold Rush Grant project for Enrollment Management. Not only does she make sure emails go out on time, but she is continuously following up with the students to make sure they are accepting and doing their role to earn their award. She is also a key player in the opening of Niner Central. She is constantly making sure everyone is staying on track with projects surrounding the Grand Opening of the department. She has a great attitude about work and is a pleasure to work with.

Kimberly Rodgers

Submitted by: Rose Brown

Nominee's Department: University Center of Academic Excellence Reason for Nomination: Kimberly Rodgers continuously displays humanitarianism. In addition, Kimberly continues to set a great example for fellow staff and university students.

Area 5**Colby Englund**

Submitted by: Aysen Ulupinar

Nominee's department: Housing and Residence Life

Reason for nomination: Colby Englund is an outstanding employee and friend that goes above and beyond the call of duty. She cares deeply about her colleagues in our department and beyond. She inspires me to be a better and stronger employee! Colby recently has helped and supported me without even having to ask for help! She truly takes the time to get to know others and when she sees a need to help, she does so! Recently Colby was promoted to an Assistant Director position in our department and she clearly has earned her way into that role!

Joe Russo

Nominee's Department: Housing Lockshop

Reason for Nomination: Joe tirelessly worked all throughout opening to make sure that students had the right keys and solved any and every problem that came his way. He works hard every day and is always great to talk to. Joe keeps everything running smoothly and is such a valuable member of the team.

Sandra Williams

Nominee's Department: HRL Housekeeping

Reason for Nomination: Sandra is a wonderful presence in North Village. She helps keep everything clean and bright with her hard work and awesome personality. She helped so much during move-in which is a very hectic time for Housing.

Area 6

Jenna Baker

Nominee's Department: Religious Studies

1) Reason for Nomination: Jenna co-chaired the Fall Festival this year and did a great job! She deserves a big round of applause for her efforts and jumping right in during her first year on council! The festival was great! Thank you for your hard work!

2) Reason for nomination: She did a great job this being her 1st time Co-Chairing a committee for Staff Council. She adopted well to the stress of leading a big event on campus. She worked well with others and made herself availability to SC members. Excellent Job!!

Area 7

Miski Homenick

Nominee's department: Office of Field Experiences

Reason for nomination: Miski is probably the most deserving person I know. She does a great job greeting students, faculty, and guests. Miski is always willing to work late or come in early. She handles a large volume of calls/visits with the utmost professionalism, she goes above and beyond in all situations. OFE and UNG Charlotte are fortunate to have her on staff.

Sarah Johnson

Nominee's department: TEAL

Reason for nomination: Ms. Johnson recently rallied the TEAL team to participate in the Homecoming contest. She provided leadership and creativity during the project, taking on the role of event planner. Her enthusiasm and dedication to the task during this event were exceptional creating a team building environment not only within our office but other COED offices as well!

Area 12

Robert Cooke

Submitted by: Brenda Shue

Nominee's department: Facilities Management

Reason for nomination: I am swamped today preparing for the Board of Governors visit this week; however, I am taking time to send this note because Robert Cooke showed such great customer service today when he made his rounds on Cato third floor! The recycle bins for the Legal Office have been moved to a closed cabinet. The bins sit on top of network cables and phone lines. Robert stopped by to let us know that he was concerned that moving the recycle bins may interfere or disconnect the wiring, which would result in a loss of productivity for the entire Legal Affairs Office. Due to Robert's care and attention to detail, I located Gaffer's tape and secured attached the wires to the wall to prevent the wires from pulling loose. I want to send this message to you as his supervisors and I hope that you will share our appreciation for Robert. He saved us a great deal of time by reporting this problem and allowing us to take immediate action. We value Robert and wanted you to know of his exemplary work and outstanding customer service!

Area 15A

Jeff Briggs

Submitted by: Stanley Gant

Nominee's Department: FO - Fire Systems

Reason for Nomination: Jeff spotted a water leak coming from underground at the Pine-Maple-Elm construction site. He checked closer (at first believing it was probably only rain water run-off) and found that the water was very hot. He alerted the contractor and Housing maintenance staff. The contractor immediately began repairs.

Area 15B

Sammy Moore

Submitted by: Jim Kay

Nominee's department: FM Zone 5

Reason for nomination: Sammy has always been a vital FM support mechanic who has solved many problem in the kitchens at the Student Union. Especially recently when he helped with the unclogging of the main drain to the dish machine, a major competent that is vital to the smooth dining operations at the Union.

Area 17

Delmarco Chambers

Nominee's department: S.U.A.R.

Reason for nomination: Del was the supervisor that led the Student Union B.E.S. team that responded very quickly to the 2nd major sewage leak in Barnes and Nobles and helped prevent it from becoming a bigger mess. His expertise in carpet extraction was critical in the successful clean up.

Paige Clark

Nominee's department: Student Union

1) Reason for nomination: It is with great honor to nominate Paige Clark to receive the UNC Charlotte Golden Nugget award. She is one of the most dedicated Executive Assistant we have ever met. She is truly a great leader and professional. She has the attitude, skills, and abilities of what it takes to be an Executive Assistant. Paige has been in the field for many years and it shows! Always willing to give support. She handles conflict well. She explains herself clearly whenever there seems to be a situation. She always has a solution. It is a pleasure to work with Paige and we are so grateful to have her as our co-worker. She likes to make people happy!

2) Reason for nomination: Paige is always there with a smile or friendly voice to assist me and my incompetence when it comes to running the coping machine in the Admin office of the Student Union.

Robin Garlin

Nominee's department: S.U.A.R.

Reason for nomination: Robin was part of the Student Union B.E.S. team that responded very quickly to the 2nd major sewage leak in Barnes and Nobles and helped prevent it from becoming bigger mess.

Bonnie McDaniel

Submitted by: Debby Watts

Nominee's department: Student Union and Recreation

Reason for nomination: Bonnie goes above and beyond what is expected of her and always has a positive attitude and a smile on her face. Bonnie also facilitates the SUAR Admin Group meetings each month, planning a different topic of interest to make our work life just a little easier. Our SUAR organization depends on her for many different events and a plethora of answers to our many questions. She wears many hats!

Harrison Wells

Nominee's department: S.U.A.R.

Reason for nomination: Harrison (Nick) was part of the Student Union B.E.S. team that responded very quickly to the 2nd major sewage leak in Barnes and Nobles and helped prevent it from becoming bigger mess.

Sheila White

Nominee's department: S.U.A.R.

Reason for nomination: Sheila was part of the Student Union B.E.S. team that responded very quickly to the 2nd major sewage leak in Barnes and Nobles and helped prevent it from becoming bigger mess.