



## Golden Nugget Awards – May 2019

### Area 1

#### Joshua Etzel

Reason for nomination: Josh has worked extremely hard to meet very difficult (and seemingly unrealistic) deadlines that were given to him at the last minute. We were only able to meet those deadlines because of Josh's experience, dedication, and hard work. I'd like to thank Josh for pulling this off for the team. We could not have done that without him.

#### Brandon Johnson

Reason for nomination: Brandon deserves this golden nugget because he helped me work out an issue with my printer, which was a unique case and complex to solve. It sounds so simple, but every time Brandon came to help, he was so friendly, kind, and communicative. It was the kind of energy that made me feel really happy to be a part of the UNC Charlotte community, knowing that there are Brandon's out there who support our staff and students each and every day. Thank you for the work you do!

### Area 4

#### Brandon DeLeeuw

Reason for nomination: It is a great honor to nominate Brand DeLeeuw, Director of Information Technology Services this Golden Nugget award. Brandon's work ethic is invaluable for many reasons, but one in particular recently occurred when my computer had significant issues with converting pst files to pdf format. Though, this may not sound serious to many, as a public records officer for the university, it is my primary function to respond to requests in a timely fashion and be able to convert requested emails into a pdf format for redacting purposes. Some of these emails total over 50,000; hence, the need for quick conversation is extremely important. I reached out to IT for assistance as I was having major conversation issues. Immediately, Brandon arrived without hesitation. Not only did Brandon take time from his day to assist me, but he went above and beyond, and worked with me for solutions for an entire afternoon and came in early the next day (even though he had a planned day off) with a smile on his face to assure that my computer was up and running and working properly until all the emails were converted in response to a request. Brandon also researched other software products that would benefit me as the public records officer. Brandon is an extraordinary individual who cares deeply about helping others. Despite the overwhelming amount of work that Brandon has on a daily basis, he finds the time to help colleagues, especially our office with serious technical issues. It is a great honor to nominate Brandon for this Golden Nugget because he truly deserves this distinction.

### Area 6

#### George Dellinger

Reason for nomination: Mr. George Dellinger has always been a big help when it comes to assisting students from CLAS to CCI and vice versa. His extensive knowledge of UNCC's advising policies and procedures help students transition with ease. Plus, he always makes those around him laugh and will lend a hand when needed. George can work easily with a team and independently. We sure do miss him in CCI. He deserves a million golden nuggets.

## **Area 7**

### **Jennifer Hicks**

Reason for nomination: Jennifer is exceptionally responsive and helpful. Any time I need help with technology-related items, I know I will receive a reply from Jennifer very quickly (usually within a few minutes). Not only does she help me with items I have requested, she goes beyond what I have requested and tries to anticipate additional needs. She does all of these things without ever making me feel like I am a bother or I am keeping her from something more important.

### **Jessica Ward**

Reason for nomination: Jessica always does an outstanding job on submitting paperwork to the travel office. Her paperwork is detailed, complete, and submitted in a way that it is processed quickly and easily in the system. One thing Jessica does is that she has great attention to detail. She processes lots of travel paperwork for her department and lots of mileage reimbursements for several travelers. Her paperwork is always organized, the receipts are always taped down, and the individual packages are paper-clipped (instead of stapled) which allows for faster patch coding and scanning. I appreciate the extra work that she goes to to make sure that her packages are complete and submitted in a way that makes it easy to scan into the imaging system for processing. Thanks Jessica for all your hard work!

## **Area 8**

### **Steven Blanchard**

Reason for nomination: Steven is constantly trying to improve the resources and pipelines we use for our projects. He goes above and beyond without waiting for people to come to him with problems. He proactively lets us know about new software and tools that can help us or make things run more smoothly!

### **Kim Davis**

Reason for nomination: I don't know how Kim does it, but she consistently amazes me with her attention to detail and knowledge of processes to make our projects, students, and hiring go smoothly. She may report seemingly simple things like "working on budgets" but we never see the piles of work that go into those statements and transparently keep up humming along.

### **Crystal Green**

Reason for nomination: I would like to nominate my co-worker, Crystal Green, for the Golden Nugget award. She is always willing to go beyond the call of duty. Crystal is always lending a helping hand to others and doing more than was she is required to do.

### **Grantland Hobday**

Reason for nomination: Since joining the University in January 2018, GT has been an exemplary employee, always going above and beyond with every task, and with everyone he comes in contact with. It is a pleasure to work with him and he has quickly become a valuable member of the College of Engineering. Also, as an alumni, GT represents UNC Charlotte with pride. He is very deserving of a Golden Nugget award!

### **Jane Stewart**

I was presented with a fairly urgent request for internal documents from one of our partnering departments across campus. I approached Jane in her office and not only was she able to provide all of the documents that I needed, she did so within the hour and in a professional and courteous manner. This is particularly remarkable given she had other pressing items of her own that she was working, as well. Jane is a pleasure to work with on a daily basis and consistently goes above and beyond expectations. Her approach is always collaborative and it's clear that she genuinely sees individual projects as a reflection and achievement of the whole team. In this particular experience, as in many others in the College, Jane was the one behind the scenes making others look good. Thank you, Jane!

Jane is the most positive and professional person I have ever had the privilege to work with. She is an outstanding and dedicated university and college employee. It doesn't matter what she has going on outside of work, she comes in every day ready to tackle any and all problems head on. She is what holds our college

together. Jane listens and makes time for everyone. Her door is always open, even under the hardest, stressful and busiest times. We are all lucky to have her amongst us.

Jane is such a valuable employee with an amazing positivity and it is always so easy to approach her for anything. She has been a tremendous help with assisting me in succeeding in my current role. She is always patient and takes time to assist with whatever is needed no matter how much she currently has to juggle which is always a lot. I am very grateful for her consistent guidance and support and she is truly an asset for the College of Engineering.

#### **Tiffany Wilson**

Reason for nomination: Tiffany is an outstanding academic advisor! I have so much fun working with her every day. She is on top of things and has so much positive energy and enthusiasm. She was recently admitted to the Educational Leadership doctoral program at UNC Charlotte! I can't say enough good things about her - she definitely deserves a Golden Nugget.

#### **Christine Young**

Reason for nomination: Christine has to deal with a lot of paperwork, but her attention to detail and follow through keep our projects, students, and travel requests humming along. She's an invaluable member of our team!

### **Area 9**

#### **Tahnett Mack**

Reason for nomination: Tahnett has been one of the most PHENOMENAL people I have worked with at UNC Charlotte. From arriving here and getting to know her, she has always been incredibly friendly and welcoming, and likes to keep things lighthearted. There have been multiple times that I have gone to her with questions that she helps me understand and troubleshoot, and I never feel like I will be judged or pushed to the side by her. I have been through many situations with the staff I supervise that concern getting them paid and getting them paid on time and Tahnett always goes above and beyond and helps myself and the student get through obstacles we aren't sure we can get through. She deserves so much more than this award, and I appreciate her as an individual and as a colleague.

#### **Rebecca Urquhart**

Reason for nomination: Rebecca was asked to co-present at the UNC Systems Finance Conference on the topic of position control. With limited experience as the Personnel Budgets Manager for the University, she designed and developed a presentation that was remarkably well received. I was very proud of her.

### **Area 12**

#### **Johnnie Doyle**

Reason for nomination: I would like to recognize Mr. Johnnie Doyle for his great work by keeping room 217 clean and well maintained. I will be graduating in May 2019 and I want to your attention his passion for his job and his great personality to keep everyone around him happy and positive.

### **Area 15B**

#### **Sandy Mullins**

Reason for nomination: There are multiple reasons to recognize Sandy, but this particular acknowledgement is for her being proactive and going out of her way to make sure the training room in her unit was set up in a way that was conducive for a presentation the associate vice chancellor was making this week. She did not have to do this because the presentation is for staff who do not work in her unit or her building. Sandy and I had a discussion on Monday and I made a comment that audience style would make it more comfortable to fit everyone in the room. I was out of the office three days for training and she is out of the office on Friday; therefore what she did was thoughtful and required time and coordination on her end with others in her unit. She did not have to do this, but she did and I SO appreciate the extra step. Since is off the day of the event, she left me instructions on who to contact in case I needed assistance. Thanks Sandy. You're the BEST!!

## **Area 17**

### **Isaac Cowles**

Reason for nomination: Isaac is so helpful and kind. When asking questions, he dedicates his time to the conversation and makes it a priority. This April he went above and beyond in helping me print and cut the save the dates for one of our annual large events for our department (Student Venues and Engagement). Being new to the department, I wasn't sure how to use the copier with card stock and he helped walk me through it. Then when it continued to jam and need an override, he stayed and helped cut the invitations to save time while we had to continually bypass the copier issues and print 1 page at a time. He never once made us feel as though it was an inconvenience by helping with this task.

### **Melody Harris**

Reason for nomination: Melody is an awesome co-worker and person! She cares so much about the team and helping others. As someone new to the department (in March) and team, I ask a lot of questions. Never once has Melody made me feel as though I couldn't keep asking. In speaking with another co-worker she said the same thing, everytime we go to ask her something she stops what she is doing and gives us her undivided attention. Never once has she seemed bothered by our questions or the timing. She has a very busy and important job and so I can imagine that interruptions can be tough, but if they are, she doesn't show it! She is such an important part of our team and makes joining the team mid-year so much easier! In April I was given access to more financial responsibilities and I asked a lot of questions as a result. Melody consistently answered those questions and many times came out to my computer to walk me through the process step by step. She made me feel comfortable with each submissions and question that I asked! She deserves the Golden Nugget award and more!