



# Golden Nugget Awards – March 2018

## Area 1

### **Kathy Phillips**

Nominee's department: Academic Affairs Provost's Office

Reason for nomination: Kathy always has a cheerful and sunny attitude at the front desk. She shows enthusiasm and greets visitors in a warm, welcoming manner. She is a natural at making pleasant conversation with strangers as if they were close friends. She's a true asset to the campus and has great Niner spirit!

### **Matt Wyse**

Nominee's department: Academic Affairs

Reason for nomination: Matt represented UNC Charlotte exceptionally well in his presentation to a national audience at the recent Fifth Annual DigarcU Conference in Orlando, Florida. Matt presented about the creative tips and tricks he has employed while using our software systems for curriculum review. Attendees commented it was the most useful session of the conference.

## Area 2

### **Leana Zona**

Nominee's department: OASES

Reason for nomination: Leana is so incredibly passionate about her work here at UNC Charlotte- it is truly refreshing! I'm thankful for her efforts to collaborate with other departments, like admissions, to best support students beginning from the time they consider UNC Charlotte throughout their time here in Niner Nation. As we've collaborated, Leana has brought initiative, creative ideas, and an unwavering commitment to make our project a success. I enjoy having a campus partner who can answer student questions and connect students to other necessary departments and resources to ensure a student feels fully supported in joining our community at UNC Charlotte. Thank you for your partnership and efforts to ensure our students transition seamlessly. You really are great!

## Area 8

### **Stephanie LaClair Brillante**

Nominee's department: Electrical and Computer Engineering

Reason for nomination: Stephanie goes an extra mile in serving the graduate student in ECE department with passion. We have, on the average 150 MSEE and 72 PhD students in our graduate program, Stephanie can remember their names with accurate pronunciation, face and what each of them needs. I can always count on her to research and come up with suggestions that will best serve the students academically, emotionally and otherwise. She keeps abreast with the graduate school policies to guide our student with any needed information. She has never misguided any graduate student as most of them respects her advice and goes to her when in need. She is very resourceful in addition to many other aspects of going above and beyond in serving the department. She deserves a golden nugget as a thank you for the job well done.

### **Nathaisa Jones**

Nominee's department: Computer Science

Reason for nomination: Nathaisa goes upon and beyond for our students. Not only does she make sure all their paperwork is in order but follow up with her students. She manages over 50 graduate/students and other departments request her assistance. I students come by her office every day, not only to ask questions about the Masters' program but to ask for guidance.

### **Lynn Marshall**

Nominee's department: CCI Dean's Office

Reason for nomination: Lynn exhibits exemplary service to the students of CCI and our external partners and she has increased the student participation in recruiting events over 100% since she started over a year and a half ago. Her compassion for every student to help them prep for their dream job and her thoughtful and kind demeanor make her a true angel to the students who are anxious and scared about how to find their future employer. She goes above and beyond consistently and has filled in for

her co-workers and colleagues to keep CCI running smooth. Her service to the students and partners of CCI is truly worthy of a Golden Nugget recognition.

## **Area 9**

### **James Parker**

Nominee's department: Materials Management

Reason for nomination: James is a pleasure to work with and is always ready to help with questions on vendor and/or contractual matters. He is a great resource, provides sound advice and has contacted vendors to negotiate better pricing on our behalf. Thanks, James!

## **Area 10**

### **Sarah Maybury**

Nominee's department: Police Dispatch

Reason for nomination: We had a problem with a fire alarm workstation computer monitor connection in Police Dispatch. The connector was in a location which was very difficult to access. Sarah was able to go where no Fire Systems Technician could and re-connected the monitor's data cable. She offered to help without hesitation - thanks Sarah!

## **Area 17**

### **Lucien Wilhelm**

Nominee's department: CRES - Conferences, Reservations and Event Services

Reason for nomination: I have been at the University 17 years and the entire time Lucian has been consistent in assisting me with space reservations needs for Facilities Management. 17 years ago our department was half its size (just under 200 staff) and now with 460+ positions, increased in construction and projects that require meetings and meeting space, not to mention internal all employees meetings where getting together 460 people is a challenge, Lucian has had the same level of customer service with me as if there was not an increase in her duties and the number of people she is helping now compared to 17 years ago. Kudos to Lucian. Her service is exceptional. I commend her efforts. She is pleasant to work with!!