



Golden Nugget Awards – July 2018

Area 1

Brenda Shue

Relationship to nominee: Co-worker

Reason for nomination: Brenda Shue is my all time hero for the way she handles her job. I've never worked with someone more organized and proactive. She has calendar alerts, spreadsheets, cheat sheets, etc. For instance, she gives each person a laminated quick reference card with all the info you need for typical forms such as Travel and DPRs. She proactively gathers info for Blanket TAs and MCD allowances and submits them well before the deadline. People across campus appreciate the way she handles her job. She's a true asset to UNC Charlotte!

Area 2

Michelle Wann

Relationship to nominee: Co-worker

Reason for nomination: Michelle has been instrumental in implementing the new on-campus job posting process and has gone above her job description to get campus departments involved, including hosting training sessions and providing additional support to Student Employment during difficulties in the transition.

Monique Wilson

Relationship to nominee: Fellow staff member

Reason for nomination: I am nominating Monique for a Gold Nugget award because she does an incredible job and is very prompt in getting things accomplished. I am grateful for all the Monique does to make sure that everything runs smoothly. We recently had an issue with one of our rooms and Monique was able to get us into another one within minutes of me submitting the request. She goes above and beyond and we can only begin to express how thankful we are that she is here.

Area 4

Tom Deyo

Relationship to nominee: Co-worker

Reason for nomination: Tom consistently goes above and beyond. Recently he spent hours researching what seemed to be a minor issue with my laptop docking station/monitor. After several different resolutions were tried, he discovered the core issue was with the cables. He is to be commended!

Jennifer Hurlbert

Relationship to nominee: Co-worker

Reason for nomination: Jennifer is brilliant and hardworking. If you have an IT question you can count on Jennifer to attentively listen and actively find a solution. She is approachable, easy to work with and kind. Thank you for all your help through the years Jennifer!

Area 6

Jennifer Jones

Relationship to nominee: Co-worker

Reason for nomination: Jennifer is always willing to help anyone who comes through the door. She delivers excellent customer service and is very efficient and thorough. She is an asset to the Department of Biological Sciences!

Ruthie Moser

Relationship to nominee: Co-worker

Reason for nomination: Ruthie is the sweetest most genuine person. She is always in a good mood and willing to help anyone out. She is an asset to the University and Department of Biological Sciences!!

Area 7

Julie Earls

Relationship to nominee: Co-worker

Reason for nomination: Julie is supportive, knowledgeable, friendly, attentive, and much more! She goes above and beyond to help others resolve issues, learn and grow. UNC Charlotte is lucky to have her!

Area 8

Tracy Beauregard

Relationship to nominee: Co-worker

Reason for nomination: Is there anything that Tracy cannot help you with? Every time I have a question about the curriculum, student advising, or just about anything in the department, college, and university as a whole, Tracy is the person to ask. Even though I know she is busy and has lots of responsibilities, she is always patient with me when I need something and extremely patient with students. Tracy is just an all-around awesome person. Whatever they're paying her, it's not enough:) We would really suffer as a department if she went anywhere else.

Lori Bernard

Relationship to nominee: Co-worker

Reason for nomination: Reason for nomination: Lori is an excellent employee. She goes over and beyond the call of duty to make sure that she performs her task efficiently. She is able to solve problems, multi-task, and meet deadlines with little ease. Lori works hard and wants to work. She starts each day with a very positive attitude.

Tatyana Miller

Relationship to nominee: Co-worker

Reason for nomination: Tatyana is an amazing coworker! She is always thinking ahead, provides outstanding support, and is an important part of furthering the mission of UNC Charlotte.

Cheryl Ring

Relationship to nominee: Supervisor

Reason for nomination: Cheryl works really hard to make sure that everything in the Dean's Office is running smoothly. She is always kind, even under intense stress, and goes the extra mile to get things done as soon as possible. This office stays afloat because of her.

Melissa Roy

Relationship to nominee: Co-worker

Reason for nomination: This has been my first week at UNCC. Melissa has gone out of her way to make sure I am trained on different systems, procedures, and has been so welcoming! She has made me feel at home in the office, and is willing to help with any question or problem I might have. She is so knowledgeable about our department and is a great trainer!

Billie Jo Schweitzer

Relationship to nominee: Supervisor

Reason for nomination: During Freshmen SOAR, Billie Jo stepped in to provide registration assistance while her colleague was out due to a family emergency. SOAR was Billie Jo's first experience registering students for ENGR/ETGR 1201 and specific LBST PFS. When Billie Jo realized her colleague was not going to be in to register students, Billie Jo's only response was, "show me how and I will do it!" Billie Jo definitely went above and beyond to make sure that our new freshmen had a seamless registration experience during SOAR.

Nataly Tapper

Relationship to nominee: Co-worker

Reason for nomination: Nataly is a superstar business services staff employee! She is incredibly organized and efficient, and works hard to support faculty in both the center and the department. The wife of a disabled veteran and mother to three, she balances all of her responsibilities beautifully, and is always pleasant, consistent, and a pleasure to be around. I absolutely love having Nataly as part of our team!

Area 9**Kendra Chalmers**

Relationship to nominee: Supervisor

Reason for nomination: As a new employee in his first month here at UNC-Charlotte, Kendra has been an invaluable resource in assisting me in getting all the tools I need to do my job effectively and efficiently. She is friendly, patient, and has shown me how to do my job well. She deserves a Golden Nugget award!

Jane Hawes

Relationship to nominee: Co-worker

Reason for nomination: Jane is always willing to assist when I call. I know I can call her with questions at any time and get an answer. If there is a problem with something I sent over to TCP and it is in her area, she notifies me right away. She is always friendly, professional and efficient.

Salima Iskra

Relationship to nominee: Co-worker

Reason for nomination: Salima is always available to provide guidance and information for any type of purchasing situation. She patiently answers inquiries - even when you are asking the question for the second time! She is very knowledgeable and approachable. I learned a lot from her during my time at UNC Charlotte!

Leigh Murray

Relationship to nominee: Purchasing Person

Reason for nomination: There are some functions in my job duties that I use rarely. These are the occasions I "bother" Leigh, to ask for re-training, so to speak. Although I take notes and try to follow my own notes with these procedures, it seems I still find I need help. That is when I telephone or email Leigh. She always responds in the most positive manner. She never makes me feel inept or as though I am bothering her. I recognize she has a fast-paced job and is a very busy person, yet she makes me feel as though I'm the only person she is helping and never makes me feel that I'm a bother. It is so enlightening to know I have a contact to reach out to when just needing a little guidance. Leigh is that type of person/co-worker and I want her to know that the little things mean a lot to people!

Randall Powell

Relationship to nominee: University Colleague

Reason for nomination: Mr. Powell was patient and helpful when I brought him a deposit and the information on the deposit form did not match the amount of funds I brought. I had miscounted and brought over more than written. Effort on my part would have saved him time. I appreciate his patience and friendly customer service.

Melissa Taylor

Relationship to nominee: Co-worker

Reason for nomination: As a new employee in his first month at UNCC, Melissa has been an invaluable resource in assisting me in getting all the office tools and resources I need to do my job well. She is friendly, patient, and communicates very well. She deserves a Golden Nugget award!

Area 10**Alyssa Paige Treager**

Relationship to nominee: NEO Facilitator

Reason for nomination: Alyssa is an AMAZING woman! Not only does she do a great job facilitating NEO, but she went out of her way to help me with a really tough situation. I called her, and she was there in just a couple of minutes. She made me feel much more comfortable and at ease. She is a great asset to UNC Charlotte!

Teresa Shook

Relationship to nominee: Works in Human Resources

Reason for nomination: Teresa is the epitome of what an outstanding employee should be. She has a huge compassion for helping people and answering any questions they have about Student Employment. She always goes above and beyond to help teach and make sure you have the correct information to do your job. Teresa is a true asset to this place and really makes it a better place to work.

Area 11**Jade Reed-Kreis**

Relationship to nominee: Co-worker

Reason for nomination: Jade is an exceptional employee. She has been here less than a year and has proven to be a leader in resourcefulness and team building. She learns processes quickly and does not hesitate to ask questions for clarity which is very important here - as we sometimes forget to share complete information with new employees. Most recently Jade successfully coordinated her first set of EHRA interviews with only my verbal instructions and a few emails as examples. This is a tedious, time consuming, time-sensitive process involving coordination internally and externally with high level campus colleagues, scheduling multiple staff, a presentation, and a campus tour. This is a major undertaking which requires attention to detail and little margin for error. Thank you Jade for a job well done!

Area 12**Gladys Baquero-Vasques**

Relationship to nominee: Supervisor

Reason for nomination: Gladys was moved to a different building and assigned a new task which she has mastered completely. She has already developed a great working relationship with her customers and building manager. Great job Gladys, you are very appreciated.

Robert Cooke

Relationship to nominee: Co-worker

Reason for nomination: Robert is hardworking, friendly, and helpful. It's always a pleasure to work with him and he helps make the campus a better place.

Steve McMiller

Relationship to nominee: Supervisor

Reason for nomination: Steve has been instrumental in the floor care in the Portal Building. He is normally scheduled to work 8 am-5 pm on Mondays, but he volunteered to come in at 5 am to ensure that he had time to complete his task and allow time for the floors to dry. Steve has done a tremendous job on the floors and I want him to know how greatly his efforts are appreciated.

Donneesha Richardson

Relationship to nominee: Supervisor

Reason for nomination: Donnesha has shown great loyalty in completing her daily tasks in her assigned building. Everyone has noticed how well she cleans her area and the extra lengths she takes to complete them. She goes beyond compliance being proactive in every effort of cleaning. Donneesha your efforts and loyalty to your area has not gone unnoticed. All your customers have spoke out about how effective you are in cleaning.

Sara Sibley

Relationship to nominee: Employee

Reason for nomination: Sara started with our department only a few months ago. Already she has made great strides in learning how our department works. Part of her scope is to assist with the reporting of equipment audits which are supposed to be held monthly. Unfortunately, prior to Sara's start date with us, we haven't had 1 full successful count. When Sara started, we only asked that she assist the team by printing their reports and distributing to each of our 10 Zone Supervisors. She was also asked if she could assist them during the count. But the process was ramped up a bit and Sara not only printed & distributed reports, assisting them by going to each of the 5 zones she was assigned to, trained the Logistics assistant on the overall process who has been here a year longer than she has, but Sara trained the Supervisors on what to look for, correcting them as they went, and trained the managers in the proper reading of the labeled equipment. Sara took control of the process by identifying locations for mislabeled barcodes as well as taking the lead during meetings in my absence and the Central Operations Supervisor. Sara was not afraid to get dirty, going into housekeeping closets, climbing over equipment and assisting the Supervisors as necessary. This process has been ongoing for the last 45 days as the management team has adjusted it to try and produce better results. She has been a great asset to this improvement process. Without Sara, this would have been another failed attempt. Because of her we have been able to find errors and issues that we would not have otherwise. Many team members have approached me and expressed that even though Sara pointed out many of the errors and issues we've been experiencing, they called her a "great hire", a "true team player", "unstoppable". I believe that this is only the tip of the iceberg of what Sara is capable of and I'm proud to say that she has gone above and beyond the call of duty! She more than DESERVES golden nuggets.

Marcos Torres

Relationship to nominee: Supervisor

Reason for nomination: Marcos was moved from his original building and introduced to High Performance Team Cleaning in Bioinformatics. He has proven to be the right choice for that task. Marcos I want you to know as your supervisor how very proud I am of you for taking on the responsibility and being so good at your new tasks. Thanks Marcos!

Connie Worley

Relationship to nominee: Supervisor

Reason for nomination: Connie was placed in the High Performance Team Cleaning project in the Bioinformatics building. She is assigned to the position of Rest Room Specialist, and have taken it head on. She is doing a great job and I just wanted her to know. Thanks Connie for all you do to keep Bioinformatics safe and clean for our staff, faculty and students.

Area 13**Claudia Flores**

Relationship to nominee: Co-worker

Reason for nomination: Claudia is someone who cares about the success of the entire Student Health Center. She is always helpful and very knowledgeable about the primary functions of this building. Recently her willingness to be a team player has helped to fulfill staffing needs in a department within the Student Health Center. She is able to seamlessly juggle her current work responsibilities as well as assist another internal department. This is why I am nominating Claudia Flores for a Golden Nugget award.

Area 15A

Chris Shultz

Relationship to nominee: Co-worker

Reason for nomination: Special thanks to Chris for leading the set up crew with short notice for our department's annual spring fellowship in May. He also is a master repairman. While someone was loading a machine we borrowed, it slipped and a piece was broken. He fixed it from scrap parts within an hour. The machine looked better than when we borrowed it. Thank you Chris. You are an expert craftsman.

Area 16

Stafford Farmer

Relationship to nominee: I worked with him on many proposals that I submitted to NORM.

Reason for nomination: Stafford does amazing job! He is very professional, efficient and courteous. He always responds promptly to the requests that I have about my proposals. Given how many proposals that he works on, I'm very impressed by the speed, and the quality of his excellent work. More importantly, he has a servant's heart to help others in his daily work. Thanks, Stafford!

Area 18

Deon Ritchie

Relationship to nominee: Co-worker

Reason for nomination: BCOB and UNC Charlotte at large is a better place because Deon Ritchie is a part of the team! She easily connects with others and always leaves a positive impression behind. She is actively invested in ensuring others are well cared for as well as protecting University assets. If you have a question, she has the answer or knows the perfect person to ask. Thank you for everything you do going above and beyond Deon!

Mary Welsh

Relationship to nominee: Co-worker

Reason for nomination: Working with Mary was a fantastic experience! She knows the in's and out's of nearly every process on campus. She is a walking encyclopedia of UNC Charlotte policies and procedures. She is invested in the success of her team and devotes a tremendous amount of time to each person's professional development. She is encouraging, insightful, and supportive. I was always impressed by her analytical thinking, problem-solving ideas, and proactive nature.