



Golden Nugget Awards – February 2020

Area 2

Lori Brasile

Relationship to nominee: Supervisor

Reason for nomination: Since Lori began at the Career Center in summer 2019, she has gone above and beyond to create meaningful programming for students. In fall 2019, she oversaw over 300 unique Career Meet Up events that were led by Career Coaches and employers. While this was a tremendous responsibility and organizational challenge, she carried out her program responsibilities with patience and diligence. Having her on our Fab 5 team has been such a blessing, and I would like to recognize her for the Gold Nugget award since she brings such high quality to our team and office every day..

Area 7

Shena Cunningham

Relationship to nominee: Co-worker

Reason for nomination: Shena demonstrates professionalism in everything she does at CHHS. I have observed her educating people about accounting matters like budgets, funds, and forms, and she is always patient and helpful. Shena is always calm, even when working with individuals who are showing high levels of anxiety about accounting issues. She is an excellent example of someone committed to the success of our college.

Area 8

Tatanya Miller

Relationship to nominee: Co-worker

Reason for nomination: Designing and implementing a wonderful and useful training guide and videos for our administrative staff. This will be your legacy in our college. You have gone above and beyond what was asked to create and we are all so grateful, and PROUD to call you one of us! We are also blown away by your talents. I will clarify, your many talents. You are a warm and kind hearted soul that we are lucky to have on the team. Thank you for all that you do and the support you give to each of our staff members in the college

Maggie Sherwood

Relationship to nominee: Supervisor

Reason for nomination: Maggie is always a pleasure to work with, and deftly balances the demands of providing graphic design services to three Colleges. Most recently, she taught herself a completely new software and implemented dozens of edits to create an interactive timeline for a series of stories on the Chancellor's Retirement series. This was a high priority project for the university and involved multiple stakeholders and opportunities for frustration. Maggie approached it all with a smile and delivered a great piece while not seeking out much deserved credit.

Courtney Stephens

Relationship to nominee: Co-worker

Reason for nomination: Thank you, Courtney for going out of your way to make our new employees feel welcome, ALWAYS! You go above and beyond when you see that a person needs help. Thank you for taking them to HR and lunch. You are the best and you make coming to work each day great. I know if I am overwhelmed with projects and work in general that you are helpful and pick up the pieces and do whatever is needed. I don't know what we'd do without you. You are a Superstar!

Area 9

Jane Hawes

Relationship to nominee: Co-worker

Reason for nomination: She is a fantastic asset to the Travel area of the Disbursements department. She knows the answers to all the questions that get thrown her way and if she doesn't she will look into it and get back to you. She is very deserving of a Golden Nugget nomination.

Richard John

Relationship to nominee: Employee in another department

Reason for nomination: We recently had a problem with Banner expenses posting incorrectly that we initially thought were tied to Banner detail codes. After further investigation by Richard it was determined the issue was not in his area of responsibility but he never dropped the ball and followed through to resolution going above and beyond his responsibilities. This could've easily been passed on but he took initiative to see it through and involve the appropriate parties. This problem had been ongoing for 3 semesters with no resolution. The university is truly lucky to have employees like Richard that care about finding resolutions and following through even when it is beyond their duties. Thank you, Richard!

Tahnett Mack

Relationship to nominee: University Colleague

Reason for nomination: Recently, one of my team members and I visited Payroll for help with an issue. Tahnett welcomed us, calmly looked up the information we needed, and sensed that the findings (while no fault of the University) created an emotional situation. She talked through the situation with my team member with compassion, wisdom, and kindness. To me, her response went above and beyond what I would consider normal customer service. She could have just delivered the "bad news" in a business-as-usual manner; instead, she had the right words to help another human being cope with and learn from the experience. The situation could have been much more unpleasant were it not for Tahnett. I am thankful and appreciative she was there to help us out that day. Thank you for your human kindness and customer service.

Derik Screen

Relationship to nominee: Co-worker

Reason for nomination: Derik is always willing to help no matter the time of day. Many times in Payroll, there are issues and emergencies that happen after 5 PM. Many times there are issues that have to be handled immediately and that may or may not be during the workday. I have asked many times for a report outside of working hours and he has come through every time! Very thankful for his help and to recognize that he is definitely an asset to UNCC.

Area 12

Tomasa Bonilla

Relationship to nominee: Supervisor

Reason for nomination: On behalf of your team, this Golden Nugget is awarded to you because your team wants you to know how much they appreciate you being their Lead Tech. Your entire second shift, Rochelle, Cynthia Connie, Johnnie, and Harvey all expressed how much you have helped them throughout your tenure as their Advanced Lead Tech. You offer them support, a positive work environment, and a willingness to step in in the absence of any team member on your shift. You do this all with a smile and they all want you to know that your help and efforts are much appreciated. Your team thanks you for all you do to make their workday a little brighter each day - Area 13

Virgie Fewell

Relationship to nominee: Supervisor

Reason for nomination: Virgie is continually helping her entire staff develop by follow up training, so they can progress to further their careers at UNCC. Also when ever they need any type of help regarding forms even working with Kronos she will show them the steps to follow to allow them to be proficient. What impresses me is the fact that no matter how busy Virgie is our entire staff is comfortable coming to her. If which is rarely, she does not have an answer to a question she will get back to you in a timely manner.

Solomon Franklin

Relationship to nominee: Co-worker

Reason for nomination: I witnessed Mr. Franklin helping an employee in need when his car was inoperable. Mr. Franklin not only stayed with this employee after hours on a very cold day waiting for a tow truck and family member, but he took the employee to dinner while they waited and made sure he was fed during this very stressful time. Mr. Franklin also retrieved the tow truck driver when he was lost on campus and physically directed him to the disabled vehicle. This act of kindness happened well after office hours. Mr. Franklin's kindness was much appreciated by the employee.

Area 13

University Recreation

Relationship to nominee: Co-worker

Reason for nomination: There are few moments in the lifecycle of a university as poignant as when a new building comes online. New facilities introduce cutting edge resources and refine how we can best serve our students. The act of opening a new building takes patience, grit and persistence as you walk the transition from the drawings capturing your ideas of paper to cutting the ribbon at the grand opening. The UREC team did an outstanding job of making this transition seamless. From

personal knowledge, I know the team members put in hours way outside of traditional workloads and stretched themselves to serve the university outside of their job descriptions. It is one thing to be training students on a specific piece of equipment and quite another to know what is state of the art and help select and install new equipment for our Niners. I am hopeful that we can recognize the huge effort put forth by the UREC team in opening a new service to our students and continuing to forward the mission of the University.

Area 15A

Jorge Triana

Relationship to nominee: Co-worker

Reason for nomination: Jorge is always a pleasure to work with. Anytime we have questions relating to Grounds and the outdoor areas he is always there with a quick response and willingness to help. He is the definition of a Golden Nugget and his hard work and commitment to the University's success does not go unnoticed. He is an individual that goes above and beyond to ensure that he can contribute as much as possible.