



Golden Nugget Awards – August 2018

Area 2

Dominick White

Relationship to nominee: Co-worker

Reason for nomination: Dominick is a phenomenal representative of UNC Charlotte in his attitude and demeanor with prospective students and parents to the university. I daily observe his positive, helpful approach as he assists and guides students through the application process. He is extremely considerate and professional in his conversations and leaves a favorable impression on all he comes in contact with. It is because of staff like Dominick, UNC Charlotte's enrollment is growing.

Area 5

Tracy Baumgardner

Relationship to nominee: Supervisor

Reason for nomination: In the month of July, on Wednesday, 11 July 2018, our supervisor, Tracy Baumgardner, informed me and my fellow Security Guards the current health status of Raymond Fewell. Due to an unfortunate heart condition (and other health issues), Raymond had to retire from UNCC last month. Shortly after retiring, his condition had worsened and Tracy made an effort to keep guards informed by posting information on a bulletin board that she had personally set aside strictly for keeping guards updated on both job related issues and pertinent personal status updates on fellow employees. During the staff meeting on the 11th of July, Tracy stressed to the guards who knew Raymond personally to either call or visit him, because his condition had worsened enough to warrant concern from family members etc.

I had told Tracy that I had tried to call Raymond multiple times, but had been unable to catch him on the phone, hence leaving multiple voice mails. Tracy responded by saying, "Keep trying." I took her advice the next day and was able to catch up with Raymond. I scheduled a time to go visit him the next day, in the morning. I went to go see him on the 13th and the visit was awesome. Raymond and I have been friends since the 1990's, when I used to work for HRL as a RC. When I visited him, he was mostly restricted to his bed with an oxygen tank.

Tracy's compassion and commitment to all security guards (not just Raymond) is impeccable and a huge asset to the department in general. It is very easy to get comfortable as a supervisor and to "let your employees keep their private stuff private." But Tracy takes that extra effort and respectful step to sincerely see how guards are doing in their personal capacity. She does this NOT to be intrusive, but because she cares. She really does care. This graceful and personal touch that she shares with the guards not only allows her to properly supervise and cater to her fellow employees she oversees, but keeps tabs on non-work related scenarios that could potentially impact an employee's work performance in the future. Instead of ignoring it, Tracy takes the time to assess it and positively respond to that specific employee's need(s).

Tracy is a strong and consistent supervisor who not only keeps her fellow guards on task (keeping abreast of current university policy etc), but also takes the time to be "present" and available for those security guards who may be going through "difficult situations". Her presence is a huge asset to HRL and the general community of UNC Charlotte.

Area 6

Amparo Ramos

Relationship to nominee: Co-worker

Reason for nomination: Amparo is the Admin assistant for the Botanical Gardens. She is very dedicated and hardworking and does an excellent job in a position with a lot of moving parts. She keeps everything very organized in a place that can be quite chaotic at times. The garden staff could not keep the greenhouses and gardens looking so good without her behind the scenes support to keep us straight. I can't think of a more deserving recipient for the Golden Nugget.

Area 8

Trish Artis

Relationship to nominee: Co-worker

Reason for nomination: Trish is always going above and beyond, checking emails and request throughout off hours and always responding with her chipper attitude. She makes coming to work so much easier.

Marion Cantor

Relationship to nominee: Co-worker

Reason for nomination: Marion is the center of our universe in motorsports. She does all of our bookkeeping and ordering and is the fastest and most competent of any I've seen in my 40 years in business. She keeps tabs on things ordered and delayed, rules for purchasing, account numbers, and everything else. She is so good, others who should go elsewhere still ask Marion to handle their ordering needs. Everybody talks behind her back about how good she is at her job and how we appreciate her. Marion deserves a "Golden Nugget".

Jennifer Carlson

Relationship to nominee: Co-worker

Reason for nomination: Jennifer deserves the recognition for her professionalism, devotion to her job and empathy for her colleagues. She keeps the system humane and has created a welcoming environment where faculty and staff can reach out to her without hesitation. Her positive approach to her work and work ethic contributes to the robust community of our college.

Brian Dutterer

Relationship to nominee: Co-worker

Reason for nomination: Brian is responsible for the Mechanical Engineering and Engineering Science computer numerically-controlled (CNC) machining laboratory. Not only is he a tremendous teacher in our undergraduate program, he is also an invaluable resource for our graduate students. He trains all our graduate students that use the CNC machining equipment and ensures safe operation. He provides a quality control mechanism to verify that students are qualified to use these high-speed, high-power machines. He also routinely serves in a research role, advising students on: 1) best practices for making components to support their research; and 2) an improved understanding of the primary considerations for modeling the machining processes. Brian does all these things on a daily basis. This summer he has exceeded my expectations by also assuming responsibility for another laboratory and addressing an on-going issue with the compressed air required for the equipment operation. Brian is quiet, unassuming, and always working to make UNC Charlotte a safer, more production education environment for our students.

Sharon Green

Relationship to nominee: Co-worker

Reason for nomination: Sharon has gone out of her way to help faculty members in research needs, either in ordering materials and supplies or booking travels, processing travel reimbursements. She is the best in her position since I got here for nearly 10 years!

Wendy Meier

Relationship to nominee: In another department

Reason for nomination: I have worked on three grant proposals this summer and Wendy Meier has been not only supportive but has been very responsive (and expedient). I've also asked for numerous updates and

questions throughout the summer and she always returns calls or emails the same day. I couldn't do my job well without her outstanding assistance.

Kim Wilson

Relationship to nominee: Co-worker

Reason for nomination: Kim has a wealth of knowledge and experience with business services and grants management. She always goes such a long way to help others, including students, faculty, staff and co-workers, and always with a smile on her face. Our CAMMSE University Transportation Center (of which I am the director) has been greatly helped by Kim on a daily basis, from grant management, to student appointments, to research symposium planning and processing orders, etc. In addition, one has to mention that Kim comes to work each and every day with a very positive attitude. She works extremely hard to ensure that we the faculty and also the students are well taken care of. Kim works extra hours whenever needed and never complains. Great job Kim, we truly enjoy working with you and appreciate what you do on a daily basis!!!

Area 10

Amber Frazier

Relationship to nominee: Co-worker

Reason for nomination: Amber is new to our staff but has went above and beyond her regular work duties to help us streamline the way we onboard new employees to the University in collecting key information that we need for bi-weekly administration. She meticulously collects data on a spreadsheet that she helped to design; she organizes it in such a way that she has reduced out administrative time by at least 30%. We did not have this system nor did we have this type of attention to detail before she arrived. We are happy that she has joined our HR team and can attest that she makes our work lives easier and more efficient in her processes. Thank you, Amber!

Area 12

Harvey Ballard

Relationship to nominee: Supervisor

Reason for nomination: Harvey has been doing so well since he transitioned into High Performance Team Cleaning. He hit the ground running and I am very proud of his efforts. Thank you Harvey.

Robert Bonds

Relationship to nominee: Co-worker

Reason for nomination: Robert Bonds, one of the Recycling Department's technicians, went above and beyond his job duties by volunteering to help at five different summer SOAR sessions. This is the first year the Recycling Department has had a table at SOAR in many years, and the office staff needed assistance manning the table and speaking with students and families. Robert took the initiative to help us out and be a part of this outreach effort. This is outside Robert's day-to-day job responsibilities and we so appreciate his help in spreading the word about recycling to all new students joining UNC Charlotte's campus next year.

Tomasa Bonilla

Relationship to nominee: Supervisor

Reason for nomination: Tomasa is the 2nd shift lead tech in her zone and she has shown great leadership in her teamwork performance. She voluntary takes on added responsibilities in the absence of co-workers. Thank you Lila

Edison Cobos Armas

Relationship to nominee: Co-worker

Reason for nomination: Mr. Eddie cleaned the second floor of Facilities Management while our area while our BES technician was on vacation for two weeks. I appreciate Eddie's professionalism, kindness, and sense of humor. He has excellent customer service skills.

Johnny Doyle

Relationship to nominee: In another department

Reason for nomination: Johnny is such an asset in keeping our building looking fantastic each and everyday for our faculty, staff and of course, students!! He is efficient and quick when there is a request for special projects. You never have to ask him twice and he has great pride in what he does for the university. Our office looks forward to seeing him everyday with his smile and wonderful attitude. He really is a team player and we are all lucky to have him!

Cynthia Kelley

Relationship to nominee: Supervisor

Reason for nomination: Cynthia started High Performance Team Cleaning in February, since then she has embraced her new assignment and took control. She is doing a great job, and I really want her to know how proud I am of her.

Clara Marrow

Relationship to nominee: Supervisor

Reason for nomination: Clara has taken on a lot of extra duties in her assigned building in the past few months and I want to let her know how much she is appreciated. Thank you Clara for being proactive and taking care of the customer needs/concerns.

Linda Roberts

Relationship to nominee: Co-worker

Reason for nomination: Linda Roberts, one of the Recycling Department's technicians, went above and beyond her job duties by volunteering to help at four different summer SOAR sessions. This is the first year the Recycling Department has had a table at SOAR in many years, and the office staff needed assistance manning the table and speaking with students and families. Linda took the initiative to help us out and be a part of this outreach effort. This is outside Linda's day-to-day job responsibilities and we so appreciate her help in spreading the word about recycling to all new students joining UNC Charlotte's campus next year.

Area 16

Jacob Falkwiewicz

Relationship to nominee: Co-worker

Reason for nomination: Jacob goes out of his way to assist the admins that he supports. He always provides timely assistance with requests, and is willing to help get additional information even with it's not his job responsibility. He's very helpful and responsive, going above and beyond what is expected to help solve issues. His communication is clear and understandable. He takes time to train and explain processes that can sometimes cause confusion in research administration, and he always does so with a positive, friendly attitude. Working with him as EPIC's GCA representative has been truly a breath of fresh air.

Area 17

Janel Harrison

Relationship to nominee: In another department

Reason for nomination: When I recently needed a personal computer fixed, it was recommended that I take it to the NinerTech store. I'm so glad I did! Janel Harrison was amazing in helping me in every aspect of the repair. She kept in close communication with me every step of the way. When the first replacement part didn't fix the problem, she asked me to bring it back so she could make it right. As it turned out, the computer needed to be shipped back to HP for replacement parts and she even took care of the shipping for me. She stayed on top of HP, making sure it was returned to us in a timely manner. Also, she sent someone to my office to pick up and return the computer so I wouldn't have to lug it around myself. She got it fixed and kept the cost to an absolute minimum.

Janel made what could have been a very stressful situation so much more manageable. Her constant communication and knowledge of what needed to be done were very reassuring. She was always very pleasant to deal with and I never felt hesitant or bothersome when asking her questions. After this experience, I wouldn't take my computer anywhere else! Thank you, Janel!