



Golden Nugget Awards – April 2019

Area 2

Suzanne Black

Reason for nomination: A distraught student contacted our office regarding her lost transcript. I contacted Suzanne Black in the Registrar's Office and in no time, Suzanne identified the problem, retrieved the transcript, and redirected it to the proper person at App State. I received an email today from the student's parent who said, "Suzanne went above and beyond helping us." Please share our appreciation of Suzanne for a job well done and for going above and beyond to assist this student. Suzanne is a treasured colleague. Thank you, Suzanne!.

Area 3

Laura Crossley

Reason for nomination: Laura Crossley is always helpful, professional, and pleasant. I know whenever I contact Laura with a question, I will have an answer before the end of the day. I know this time of year is especially busy for Laura, but her performance remains consistent. I could not ask for better support with our applications and newly admitted students. I appreciate Laura's dedication to providing our applicants with the best experience possible.

Area 4

Bob Bair

Mike Carr

Brandon DeLeeuw

Tom Deyo

Daniel Juston

Stephanie Lee

Keith Salters

Dave Tabone

The above were all part of the IT team responsible for coming to our rescue when we had a division-wide system failure. The problem was identified late Friday afternoon and the entire IT team worked over the weekend to resolve the problem. On Monday the entire team descended upon the Foundation Building like a bunch of Ninjas to re-image 70 computers and get us back to work. They were absolutely amazing!

Brandon Chap

Reason for nomination: Brandon's responsiveness to our networking needs is much appreciated and we would like to recognize him for his speed, responsiveness and efficiency in handling of our firewall tickets and other questions. His communication skills and patience are exemplary!

Keith Salters

I am not sure of Keith Salters' exact title but I do know it should include the word "magic." Recently, Keith worked for at least 3 hours total, coming back on different days to fix a software issue that was preventing me from completing some required documents that my Director had requested. Keith knew that I was in a time crunch, so he emailed me during a three week period when we were both trying to communicate with the

software company to resolve the issue. Finally, Keith fixed the issue - not the company. I really appreciate Keith for his patience, problem-solving skills, and dedication to duty. His great customer service made the situation bearable, and I appreciate his great attitude and dedication to our campus.

Area 5

William Cavelli
Johnny Graham
LaCrystal Jones
Ophelia Kofa
Jeannie Luckey
Edna Meashan
Ramona Morrison
Rick Smith
Keith White
Sandra Williams

Reason for nomination: The Housing and Residence Life housekeeping team at Holshouser went above and beyond to assist the Office of Waste Reduction and Recycling (OWRR) in a brand new recycling competition effort. The OWRR's goal of the recycling competition was to engage students in how to better recycle. In order to accomplish this, the housekeeping staff was a key component. They met with our office multiple times to assist in the procedure development and process for the competition. Over the two week competition in March, the housekeeping staff assisted in labeling recycling bags by floor as they pulled them and bringing them down for our staff to pick those materials up. We could not have pulled off this exciting opportunity without the support of the housekeeping team in Housing and Residence Life's Holshouser building. Thank you so much to all of them for their help! This project is a great example of partnership across departments on campus

Area 6

Tamara Blume

Reason for nomination: Tammy is one of the reasons I am employed here. The job that she performs is very vital to our existence as a unit. She solely coordinates our annual plants sales and the revenue generated from these sales is how we operate. In addition to running these plant sales she manages the Greenhouse. It is not easy running this facility with little to no budget, but somehow she manages. She plays a vital role in our department and without her we would cease to exist. Tammy is not only passionate about her job she is very dedicated. Long hours and more than your normal work week are sometime required to keep this place running and if she has to stay longer and come in on her days offs, she will. Are plants sales are a hit because of her knowledge and dedication and we owe her a world of thanks. This is one way that I can demonstrate it to her and for the entire UNCC family to know it as well that we are very lucky to have her as a coworker and team player. She deserves this award and much more.

Area 8

Wendy Meier

Reason for nomination: Wendy Meier has been supporting departments in The William States Lee College of Engineering for post award and pre award needs for many years. She is a wealth of knowledge in grants and contracts management, and a resource for questions that PIs and admins know they can trust. She is always helpful to the departmental admins and PIs, especially when trying to work out complicated budgeting issues. She has willingly covered for departments when their admins have had to be on leave. Wendy has gone above and beyond her job responsibilities to help admins keep our shadow system up to date for accurate budgeting when we fall behind. She has been encouraging and supportive of her departmental admins to continue their education in research, and provided guidance to them for studying for the Certified Research Administrators exam. Wendy's efforts have not gone unnoticed by those of us lucky enough to have her as our support from the college. Her admins and PIs appreciate her for all that she does to keep us out of trouble! Wendy is well deserving of this Golden Nugget.

Area 12

Valerie Gaskin

Reason for nomination: Val is a customer service superstar! She always goes above and beyond her regular job duties to do the small things that make our building a better place to work. She always makes sure common areas are well-supplied with paper towels, soaps, etc. She will check in on us to make sure that our offices meet acceptable standards for cleanliness based on her performance on the job - in other words, she's open to feedback if we need something more done in our personal spaces. In short, our restrooms are always clean, our desks are always shiny, and the hall and offices are free from trash. Plus, Val is super personable and friendly EVERY DAY! Thanks Val for doing an exponential job in customer service!

Donnie Watkins

Reason for nomination: Donnie is very dedicated at his job. Donnie provide a safe and healthy environment for us to work in. He comes in early in the morning to clean the Greenhouse which is always in a mess given the nature of our business. He takes his time to make sure all our needs are met and he even educates us in safety matters. He shows us how even simple things such as rags are separated and used differently. He pays attention to details and knows all of us by our names. He interacts with us as we do with him. He keeps our area very neat and clean and is very much interested in what we do as well. He goes above and beyond the call of duty and I cannot think of a more deserving recipient for the Golden Nugget.

Area 13

Dr. Shastra Solomon

Reason for nomination: Dr. Solomon is always a breath of fresh air and a pleasure to be around. She's a very nurturing, caring doctor. She is personally invested in the care of our students and welcomes the opportunity to persuade them away from any unhealthy behaviors that could damage their health. Our employees and our student patients just love her!